County of Riverside

HHPWS

Housing, Homelessness Prevention and Workforce Solutions

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ABOUT US

DEPARTMENT OF HOUSING, HOMELESSNESS PREVENTION & WORKFORCE SOLUTIONS

In February 2020, Riverside County announced plans to consolidate the County's homeless services into one distinct Housing, Homelessness Prevention & Workforce Solutions (HHPWS) Department.

The consolidation appointed HHPWS as the Continuum of Care (CoC) Lead Agency and positioned our County to provide seamless services and resources to individuals and families struggling with homelessness.

On March 18, 2020, the CoC Board of Governance approved the HHPWS Department as the Collaborative Applicant, Administrative Entity and HMIS Lead.

CoC Collaborative Lead

The HHPWS – Continuum of Care Division is designated by the CoC membership body to collect and submit the CoC Registration, CoC Consolidated Application (which includes the CoC Application and CoC Priority Listing), and apply for CoC planning funds on behalf of the CoC during the US Department of Housing and Urban Development (HUD) CoC Program Competition.

CoC Administrative Entity

In its Administrative Entity (AE) capacity, the HHPWS – Continuum of Care Division has authority to receive and expend specific state funding. The Division works with the Board of Governance and Continuum of Care to administer the following state-funded programs: Homeless Emergency Aid Program (HEAP), California Emergency Solutions and Housing (CESH), Emergency Solutions Grant (ESG), and Homeless Housing and Assistance Program (HHAP) funding.

Homeless Management Information System (HMIS) Lead Agency

As the designated HMIS Lead System Administrator for the Homeless Management Information System (HMIS), the HHPWS – Continuum of Care Division is responsible for ensuring the CoC's day-to-day operations and compliance with the HUD HMIS planning and participation requirements.

SUCCESS STORY

Families and individuals experience homelessness for a wide variety of reasons, although there are many preconceived notions that may overlook the complexity of factors that lead to lived events of homelessness. A common misconception that shelter staff and homeless service providers hear too often is the presumption that most events of homelessness are caused by an individual's struggle with drug or alcohol addiction. The Coachella Valley Rescue Mission recalls a specific instance of a woman experiencing homelessness that had not struggled with addiction, but instead encountered a life-altering event that led to homelessness.

A mother arrived at Coachella Valley Rescue Mission's emergency shelter with her three children: a one-month-old daughter and two sons, ages five and seven. Her husband had previously been the main financial provider for the family, but unfortunately died in an unforeseen accident. Soon after this tragic event the mother found herself unable to afford the rent payment for the family's residence. The staff at CVRM moved the family into their Family House as the mother applied for the Section 8 program. After some time, she was able to save enough money to pay for a security deposit and the first month's rent for an apartment. The mother acknowledged the trauma that her and her children endured during this time and sought counseling to address this emotional hardship. CVRM staff reports that the family is coping well and happy with their circumstances.

CVRM Coachella Valley Rescue Mission

COC FUNDED PROGRAMS

2019 HUD Continuum of Care (CoC) Program

($10.2 million – 18 Projects)

Projects have varying start and end dates within the following period: 2/1/2020 – 8/31/2022.

All 18 projects have started, of which 2 have concluded.

Grant Agreements have been executed with HUD for all projects, including 14 renewal projects and 4 new projects.

Metrics
6% of projects are complete
39.3% of funds have been expended
Total Funds Spent: $4,037,067
Funds Remaining: $6,244,250

COVID-19 Emergency Homelessness Funding

($547,812 – 9 Projects)

Program Spending Period:

3/18/2020 – 6/30/2022

Projects have start and end dates within the following period: 3/18/2020 – 1/1/2021.

9 Service Agreements supporting emergency shelter and COVID-19 prevention efforts

Service Agreements are being amended to provide agencies with additional time to carry out services and spend down funds.

Metrics
100% of projects are complete
94.9% of funds have been expended
Total Funds Spent: $520,033
Funds Remaining: $27,779

2018 & 2019 Emergency Solutions Grants (ESG)

($603,825 – 4 Projects)

The CoC Board of Governance (BoG) agreed to award the Coachella Valley Rescue Mission rapid rehousing funds and Catholic Charities homeless prevention funds for both program years.

2018: Projects start on 12/05/2019 and end on 02/12/2021

2019: Projects start upon execution of Standard Agreement with the State and end on 1/22/2022

Metrics
0% of projects are complete
30% of funds have been expended
Total Funds Spent: $182,731
Funds Remaining: $421,094

Homeless Emergency Aid Program (HEAP) Grant

($9.7 million – 20 Projects)

Projects have varying start and end dates within the following period: 3/4/2019 – 6/30/2021.

There are 6 Capital and 15 Service Projects

Funds are placed in an interest-bearing account. Additional funds gained can be used for HEAP eligible activities during the program period. Interest must be expended by 10/19/2021

Metrics
5% of projects are complete
71.1% of funds have been expended
Total Funds Spent: $6,965,591
Funds Remaining: $2,826,214
Additional Funds Available Due to Interest: $210,180

County General Fund Shelter Contracts

($1.2 million – 5 Projects)

Projects have varying start and end dates within the following period: 7/1/2020 – 6/30/2021.

There are 5 Service Agreements supporting emergency shelter services

Metrics
0% of projects are complete
56.6% of funds have been expended
Total Funds Spent: $690,320
Funds Remaining: $528,256

2018 California Emergency Solutions and Housing (CESH I) Grant

($1.3 million – 4 Projects)

Projects have varying start and end dates within the following period: 4/9/2019 – 8/6/2024.

There are 2 Service Agreements and 2 HMIS/Planning Projects

Metrics
0% of projects are complete
63% of funds have been expended
Total Funds Spent: $847,548
Funds Remaining: $496,787

Emergency Food & Shelter Program (EFSP) – Phase 37

($958,794 – 21 Projects)

Projects have the same start and end date: 1/1/2020 – 9/30/2021.

4 Mass Shelter Providers: $227,224
2 Motel Voucher Providers: $194,357
7 Rental/Mortgage Assistance Providers: $347,371
7 Served Meals Providers (hot meals/meals per diem): $29,203
13 Other Food Providers (bags/boxes of food): $141,463
Administration: $19,176

Emergency Food & Shelter Program (EFSP) – Phase 38

($1.1 million – 26 Projects)

Projects have the same start and end date: 1/1/2020 – 9/30/2021

5 Mass Shelter Providers: $120,107
2 Motel Voucher Providers: $263,066
8 Rental/Mortgage Assistance Providers: $367,517
6 Served Meals Providers (hot meals/meals per diem): $51,002
19 Other Food Providers (bags/boxes of food): $353,216
Administration: $23,570

Emergency Food & Shelter Program (EFSP) – Phase CARES

($1.3 million – 27 Projects)

Projects have the same start and end date: 1/27/2020 – 9/30/2021.

4 Mass Shelter Providers: $137,500
1 Motel Voucher Provider: $170,800
6 Rental/Mortgage Assistance Providers: $466,800
6 Served Meals Providers (hot meals/meals per diem): $96,368
19 Other Food Providers (bags/boxes of food): $468,159
Administration: $27,339

REQUEST FOR PROPOSALS

2020 Homeless Housing Assistance Program (HHAP)

($3 million)

Service period is five years from the executed Standard Agreement: 5/14/2020 – 6/30/2025

Eligible Activities include: Rental Assistance and Rapid Rehousing, Operating subsidies in new and existing affordable housing units, emergency shelters, and navigation centers, Incentives to Landlords, Outreach and Coordination; Systems Support, and Delivery of Permanent housing, Prevention & Shelter Diversion, and new Navigation Centers.

Request for Proposal (RFP) Bidder's Submittal released on 8/10/2020 and closed on 9/14/2020. Non-mandatory Bidder's Conference took place on 8/18/2020.

Awards have been posted to the CoC website and can be found here.

Ten (10) Subrecipient Agreements are currently being reviewed and in the process of finalization with various agencies.

2019 California Emergency Solutions & Housing (CESH II) Program

($747,716)

Service period is five years from the executed Standard Agreement: 3/5/2020 – 3/4/2025

Eligible Activities include: Rental Assistance, Housing Relocation, and Stabilization Services.

Request for Proposal (RFP) Bidder's Submittal released on 9/9/2020 and closed on 10/13/2020

Internal Threshold and Evaluator Review and Evaluation period from 10/20/2020 – 2/4/2021 (tentative)

Funding recommendations approved by the Board of Governance on 2/24/2021

Awards have been posted to the CoC website and can be found here.

2020 Emergency Solutions Grant-CV (ESG-CV)

($1.4 million)

Service Period is 12 months from the executed Standard Agreement; Currently pending

Eligible Activities include: Rapid Rehousing, Homelessness Prevention, Emergency Shelter, Street Outreach, and HMIS Administration

CoC Application submitted on 7/20/2020 for all eligible activities; Pending official award letter

RFP Released for 2020 ESG and ESG-CV on 11/13/2020 and closed on 12/14/2020

Recommendations approved by BoG on 2/24/2021, pending contract execution

2020 Emergency Solutions Grant (ESG)

($301,000)

Service Period is 12 months from the executed Standard Agreement; Currently pending

Eligible Activities include: Rapid Rehousing, Homelessness Prevention, and HMIS Administration

CoC Application submitted on 5/21/2020 for Rapid Rehousing and Homelessness Prevention; Pending official award letter

RFP Released for 2020 ESG and ESG-CV on 11/13/2020 and closed on 12/14/2020

Recommendations approved by BoG on 2/24/2021, pending contract execution

PENDING PROGRAMS

2020 HUD Continuum of Care (CoC) Program

($11.1 million)

On 1/29/2021, HUD announced that it has renewed funding for thousands of local homeless programs, including the CoC grants.

Rather than issuing a competitive competition, all projects under the 2019 CoC Program eligible for renewal under the 2020 CoC Program have been renewed pending contracting process with HUD and subrecipients.

Projects have varying start and end dates within the following period: 2/1/2021 – 12/31/2022

The CoC will work with HUD to complete contractual arrangements with our subrecipients.

2020 Emergency Solutions Grant-CV (ESG-CV II)

($31.5 million – Proposed Allocation)

Service Period begins the date the Standard Agreement is executed, through 1/31/2022

Eligible Activities include: Rapid Rehousing, Emergency Shelter, Street Outreach, and HMIS Administration. Prioritization for Rapid Rehousing and Emergency Shelter

Application submitted on 10/28/2020, Pending official award letter from the State

This funding is being prioritized to provide Rapid Rehousing services for Project RoomKey clients and other specialized populations in addition to emergency shelter services (non-congregate and congregate shelter).

Letter of Interested and Invitation to Bid received on 4/12/2021, pending recommendations

Homeless Housing Assistance & Prevention Program Round II

($1.5 million)

Service period is from the date of the executed Standard Agreement (TBD) – 6/20/2026

Eligible activities include: Rapid Rehousing, Operating Subsidies in new and existing affordable or supportive housing units, emergency shelters, non-congregate shelters, interim or bridge housing, and navigation centers (operating subsidies may include operating reserves); Street Outreach; Service Coordination; Systems Support; Permanent Housing and Innovative Solutions; Prevention and Shelter Diversion; New Navigation centers and emergency shelter

Application deadline is 1/23/2021. Expected award letter will be received within 60 days of the state receiving a completed application

Statistics for CoC Funded Programs, Request for Proposals, and Pending Programs are updated as of March 31, 2021

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS) LEAD UPDATE

THE HHPWS – CONTINUUM OF CARE DIVISION SERVES AS THE HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS) LEAD IN RIVERSIDE COUNTY.

HMIS New Vendor Transition:

The Riverside County CoC HMIS Team has been working hard on the transition to our new software vendor Bitfocus who is providing our new HMIS Clarity Human Services. This transition is in its final stages. The HMIS team is currently wrapping up the Migration Testing Phase, this includes the testing and review of for accuracy in client enrollment, client records, agency information, program information, in our new system. It is important to note, that there will be a blackout period from March 24th through, April 5th, 2021. Clarity, the new HMIS will be accessible on Tuesday, April 6th to all active HMIS active users who have completed their Clarity General Training by March 23rd. Listed below are some key timeline elements.

- **Feb 20 to March 1:** *First migration Phase. Eccovia - Client Track CSV Import to BitFocus Clarity Migration Site. (Data Period: January 1, 1998 – January 22, 2021)

- **March 1 to March 23:** Migration Testing done by BitFocus and HMIS Lead Agency.

- **March 8 to September 8:** HMIS User Training available

- **March 24:** HMIS Agency access and user data entry into Client Track will need to end at 11:59 p.m. The database at Client Track will start importing into the new HMIS, Clarity.

- **March 25 to April 5:** *Final Migration phase. (Data Period: January 1, 1998 – March 24, 2021)

- **April 6:** New HMIS, Clarity goes live, Agency access and User data entry resumes

New HMIS, Clarity Human Services Training:

Users of the existing Client Track system will need to complete the Clarity Human Services General Training course with a passing score in order to be granted access in the new HMIS Clarity system. Multiple emails have been sent to members of the CoC regarding how a user can obtain access. Below are the key steps.

1. Training link is NOW available. Click here to register for the Riverside-Clarity Human Services: General Training.

2. Clarity will notify HMIS Lead Agency staff of your completion in the training. User does not need to complete additional steps.

3. HMIS Lead Agency will activate Clarity user access using your existing username in Client Track.

4. Current HMIS users with an active project who complete training prior to March 23, 2021 will be activated on the "go-live" date.

5. Users who complete training after March 23, 2021, should allow up to 7-14 days for account activation after the "go-live" date.

6. All users who have completed the steps for Clarity access will receive an email notification on April 6, 2021 with additional login instructions.

LIVE DATA

240	124	66
Active HMIS Users	Current Projects Using HMIS	Agencies Using HMIS

HMIS 2020/2021 IMPACT REPORT

7,017 CLIENTS RECEIVED SERVICES BETWEEN 07/01/2020–2/28/2021

REPORTS REFLECT CLIENTS SERVED BY GENDER, RACE, AGE, AND HOUSING TYPE

Clients Served by Program Type %

- Coordinated Entry
- Emergency Shelter
- Homelessness Prevention
- PH-Permanent Supportive Housing (disability required for entry)
- PH- Rapid Re-Housing
- Services Only
- Street Outreach

2% — 31% — 6% — 1% — 4% — 0% — 4% — 2% — 50%

Clients Served by Gender %

Female	Male	Trans Female (MTF or Male to...)	Trans Male (FTM or Female to...)	Client Refused	Data not collected	Gender Non-Conforming (i.e. not...
39.6%	59.9%	0.2%	0.1%	0.1%	0.1%	0.0%

Clients Served by Race %

Legend:
- American Indian or Alaska Native
- Asian
- Black or African American
- White
- Native Hawaiian or Other Pacific Islander
- Multi-Racial
- Client doesn't know
- Client Refused
- Data not Collected

Values shown: 1%, 1%, 10%, 50%, 35%, 1%, 1%, 0%, 1%, 0%

Clients Served by Age Group %

Age Group	Percentage
0-17	16.6%
18-24	8.9%
25-45	35.2%
46-62	31.3%
>63	7.7%
Data Not Collected	0.2%
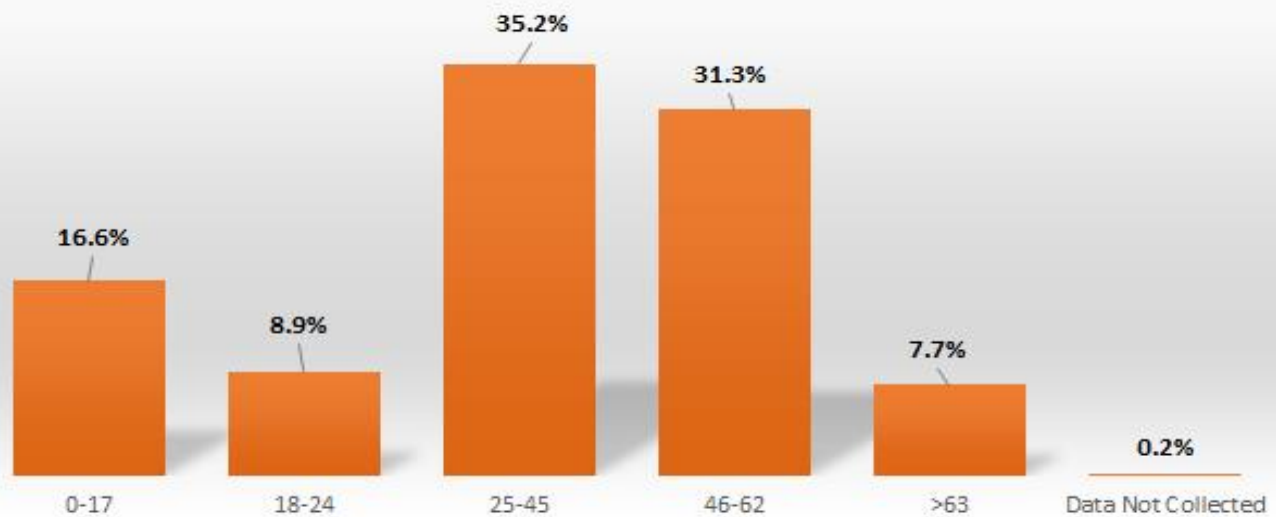
Note: If a client receives services from multiple programs in a year, they will be reported multiple times, e.g., if a client received services in Emergency Shelter and Street Outreach, they will be reported twice, once in each program.

COORDINATED ENTRY SYSTEM (CES) LEAD UPDATES

FEBRUARY 2021

The Riverside University Health System (RUHS) – Behavioral Health is the Coordinated Entry System (CES) Lead Agency for Riverside County

All Outstanding HomeConnections	138
Permanent Supportive Housing (PSH)	62
Rapid Rehousing (RRh)	76
Transitional Housing (TH)	0
Bridge Housing	0
Emergency Solutions Grant (ESG)	0
Section 8 Extraordinary Preference	0

Families w/Children - Waiting for HomeConnection	28
PSH Level (score 9+)	25
RRh Level	3
Families w/Children Who Have a HomeConnection - in housing search	31
PSH Level	4
RRh Level	27

Active on By-Name-List & Need HomeConnection-By Region	East	Mid	West	Total
	117	113	197	427
PSH Level (score 8+)	74	80	150	304
RRh Level (score 4-7)	43	33	47	123

Number of Consumers on By-Name-List by City	
Banning	2
Blythe	6
Cathedral City	1
Coachella	1
Corona	30
Desert Hot Springs	6
Hemet	69
Homeland	1
Indio	61
Jurupa Valley	4
Lake Elsinore	9
Menifee	1
Moreno Valley	7
Murrieta	7
Palm Desert	2
Palm Springs	36
Perris	4
Rancho Mirage	1
Riverside	155
San Jacinto	11
Temecula	12

Calls and Assessments Received	Jan	Feb	Mar	Total
	645	716	667	2028
Total calls to 800 line	596	672	589	1857
New Vi-SPDATS received	49	44	78	171

Average days from CES HomeConnect Referral to housing placement (November): 3 Days

Riverside University HEALTH SYSTEM Behavioral Health

2021 HOMELESS POINT IN TIME COUNT

The Department of Housing and Urban Development (HUD) requires CoCs to conduct a Point-in-Time (PIT) and Housing Inventory Count (HIC) of the homeless population. The data collected during the PIT count is vital for both CoCs and HUD. The date of Riverside County's Sheltered PIT count is the night of January 26, 2021

What is the Point in Time Count?

The Point in Time (PIT) Count provides a "snapshot" of sheltered and unsheltered persons experiencing homelessness. The sheltered PIT Count is a survey of clients residing in Emergency Shelter and Transitional Housing projects on the night of the PIT Count.

Due to COVID-19, **the 2021 unsheltered count has been cancelled.** This was decided by the Continuum of Care after considering safety concerns and limited staff capacity.

What is the Housing Inventory Count?

The Housing Inventory Count (HIC) collects information about all congregate and non-congregate shelter beds and units via HMIS. Only beds dedicated to serve homeless clients are considered in the HIC.

How is PIT and HIC Data Collected?

Using Riverside County's Homeless Management Information System (HMIS), staff can collaborate with all agencies by entering data into HMIS. Additionally, agencies that do not enter data into HMIS (for example, Domestic Violence Service Providers) are asked to submit *aggregate* data.

2021 Shelter PIT/HIC Count Timeline

JANUARY	FEBRUARY	MARCH	APRIL
Preliminary discussion started with the UCR Team	Collect HIC/PIT Data from HMIS and non-HMIS agencies	HMIS staff to review and validate HIC/PIT data submitted by agencies	HMIS staff to review and validate HIC/PIT data submitted by agencies
Recruit CoC partners to collaborate with Sheltered Data Design and Development Workgroup	Bi-weekly meeting with D&D Workgroup to review proposed data elements	Bi-weekly meeting with D&D Workgroup to finalize proposed data elements	HUD Deadline to submit HIC/PIT – April 30, 2021
First Sheltered Count Design and Development workgroup meeting.	HMIS staff to review and validate HIC/PIT data submitted by agencies	UCR to provide preview of 2021 dashboards	Preliminary Release to Board of Supervisors, County Department heads and City Leaders

DID YOU KNOW?

THE U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT (HUD) ISSUES A MEMORANDUM THAT EFFECTIVELY EXPANDS HOUSING DISCRIMINATION PROTECTIONS TO LGBTQ INDIVIDUALS UNDER THE FAIR HOUSING ACT

February 11, 2021

MEMORANDUM FOR: Office of Fair Housing & Equal Opportunity
Fair Housing Assistance Program Agencies
Fair Housing Initiatives Program Grantees

FROM: Jeanine M. Worden, Acting Assistant Secretary for Fair Housing & Equal Opportunity

SUBJECT: Implementation of Executive Order 13988 on the Enforcement of the Fair Housing Act

On January 20, 2021, President Biden issued Executive Order 13988 on Preventing and Combating Discrimination on the Basis of Gender Identity or Sexual Orientation. The Executive Order addresses the Supreme Court's recent decision in Bostock v Clayton County,which held that the prohibitions against sex discrimination in the workplace contained in Title VII of the Civil Rights Act of 1964 extend to and include discrimination on the basis of sexual orientation and gender identity. Relying on this landmark decision, the Executive Order directs every federal agency to assess all agency actions taken under federal statutes that prohibit sex discrimination and to fully enforce those statutes to combat discrimination based on sexual orientation and gender identity. HUD's Office of General Counsel has concluded that the Fair Housing Act's sex discrimination provisions are comparable to those of Title VII and that they likewise prohibit discrimination because of sexual orientation and gender identity. Therefore, I am directing HUD's Office of Fair Housing and Equal Opportunity (FHEO) to take the actions outlined in this memo to administer and fully enforce the Fair Housing Act to prohibit discrimination because of sexual orientation and gender identity.

At the core of this Department's housing mission is an endeavor to ensure that all people peacefully enjoy a place they call home, where they are safe and can thrive, free from discrimination and fear. Yet, this ideal remains unrealized for lesbian, gay, bisexual, transgender, and queeridentifying persons, who have been denied the constitutional promise of equal protection under the law throughout most of American history. Courts and governments have routinely withheld legal legitimacy from loving couples because of their sex and denied many persons the freedom to express a gender that defies norms. These injustices have perpetuated across our civic institutions: the workplace, the marketplace, places of education, and many others. But among the most personal and fundamental of these institutions is housing, where, when granted the protection of fair housing law, we all can enjoy the happiness and freedom to love whom we choose and to safely express who we are.

We know this discrimination is real and urgently requires enforcement action. HUD-funded housing discrimination studies indicate that same-sex couples and transgender persons in communities across the country experience demonstrably less favorable treatment than their straight and cisgender counterparts when seeking rental housing.

Over the past 10 years, the Department has sought to address housing discrimination on the basis of sexual orientation and gender identity to the extent possible in a dynamic public policy and legal landscape. Beginning in 2012, HUD promulgated a series of rules to ensure that every person has equal access to HUD programs without being arbitrarily excluded, regardless of their sexual orientation, gender identity, or marital status. In its 2016 harassment rule, HUD reaffirmed its legal interpretation that the Fair Housing Act's protection from discrimination because of sex included discrimination because of gender identity. Also in 2016, FHEO instructed regional offices that discrimination because of real or perceived gender identity is sex discrimination under the Fair Housing Act, and that discrimination against persons because of sexual orientation may be sexbased discrimination when motivated by perceived nonconformity with gender stereotypes.

This limited enforcement of the Fair Housing Act's sex discrimination prohibition, while a step forward, is insufficient to satisfy the Act's purpose of providing fair housing throughout the United States to the full extent permitted by the United States Constitution. It is also inconsistent with the Supreme Court's interpretation of discrimination because of sex under Bostock, and it fails to fully enforce the provisions of the Fair Housing Act to combat discrimination on the basis of sexual orientation and gender identity in accordance with Executive Order 13988. For these reasons, I have determined that the following actions are necessary.

Effective immediately, FHEO shall accept for filing and investigate all complaints of sex discrimination, including discrimination because of gender identity or sexual orientation, that meet other jurisdictional requirements. Where reasonable cause exists to believe that discrimination because of sexual orientation or gender identity has occurred, FHEO will refer a determination of cause for charge by HUD's Office of General Counsel. Moreover, if discrimination because of gender identity or sexual orientation occurs in conjunction with discrimination because of another protected characteristic, all such bases shall be included within the complaint, investigated, and charged where reasonable cause exists. Similarly, FHEO shall conduct all other activities involving the application, interpretation, and enforcement of the Fair Housing Act's prohibition on sex discrimination to include discrimination because of sexual orientation and gender identity.

This memorandum also affects state and local agencies that enter into agreements with the Department under the Fair Housing Assistance Program (FHAP), pursuant to which such agencies process discrimination complaints under laws that the Department certifies as "substantially equivalent" to the Fair Housing Act. In order for FHAP agencies' laws to remain substantially equivalent, they must be administered consistent with Bostock. To be consistent with Bostock, the state or local law either must explicitly prohibit discrimination because of gender identity and sexual orientation or must include prohibitions on sex discrimination that are interpreted and applied to include discrimination because of gender identity and sexual orientation. HUD will provide further instruction and technical assistance to FHAP agencies on the implementation of Bostock.

Similarly, organizations and agencies that receive grants through HUD's Fair Housing Initiative Program (FHIP), in carrying out activities under these grant agreements, must interpret sex discrimination under the Fair Housing Act to include discrimination because of sexual orientation and gender identity. FHIP provides funds to public and private not-for-profit entities to conduct

various activities to prevent or eliminate discriminatory housing practices. These activities provide important support to the full enforcement of the Fair Housing Act by informing the public about fair housing rights and obligations; detecting discriminatory conduct through investigation and testing; and assisting persons to file complaints and obtain relief through legal and administrative forums. HUD will provide further instruction and technical assistance to FHIP organizations on the implementation of this order.

In accordance with this directive to fully enforce the Fair Housing Act's prohibitions against discrimination because of sex, including sexual orientation and gender identity, FHEO Regional Offices, FHAP agencies and FHIP grantees are instructed to review, within 30 days, all records of allegations of discrimination (inquiries, complaints, phone logs, etc.) received since January 20, 2020. They are instructed to notify persons who alleged discrimination because of gender identity or sexual orientation that their claims may be timely and jurisdictional for filing.

The Department is committed to delivering the full promise of the Fair Housing Act. Our FHEO offices across the country are open and ready to assist persons who believe they have experienced discrimination because of sexual orientation or gender identity. We will collaborate with our FHIP and FHAP partners, particularly over the next several months, to fully engage our fair housing enforcement, advocacy, and public education efforts across the housing market to prevent and combat discrimination because of sexual orientation and gender identity. I am deeply proud of the Department's commitment to fair housing and the enormous contribution our FHIP and FHAP partnerships bring to the nation's fair housing mission. Together, I know we will forge a path to the eradication of housing discrimination for all.

Full Memorandum: https://www.hud.gov/sites/dfiles/PA/documents/HUD_Memo_EO13988.pdf

RIVERSIDE COUNTY WORKFORCE DEVELOPMENT

PRISON TO EMPLOYMENT (P2E)

THE P2E INITIATIVE INTEGRATES WORKFORCE AND RE-ENTRY SERVICES TO CONNECT JUSTICE INVOLVED INDIVIDUALS TO HIGH DEMAND EMPLOYMENT IN THE LABOR MARKET.

Trainings

Construction
- Electrician
- Welding
- HVAC
- Plumbing
- Green Energy

Administrative
- Drug/Alcohol Counseling

Computer
- IT Computer Technician (Comp TIA A+)

Warehouse
- Forklift
- Truck Driving

Manufacturing
- Machine Operator

Participants must be determined eligible to begin training. Apply by contacting Workforce Development. Information is below

**Riverside County
Workforce Development
1325 Spruce Street
Suite. 110,
Riverside, CA 92507
951-955-0452**

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Equal Opportunity Notice. Auxiliary aids and services are available upon request to individuals with disabilities. Please call 951.955.3100, 951.955.3744 TTY, CA Relay 711, or ADACoordinator@rivco.org 5 to 7 days in advance.

Veterans Employment-Related Assistance Program (VEAP)

Training Opportunities for Qualified Veterans

- **FREE Job Readiness Workshops**
- **FREE Career Training with Industry Certification**
- **On The Job Training—Work, Train, Get Paid!**

Basic Program Eligibility

- Recently separated veteran, disabled veteran, veteran with barriers, eligible spouse of a veteran
- Receiving/exhausted unemployment benefits or is income eligible
- Workforce Innovation and Opportunity Act (WIOA) eligible

www.rivcoworkforce.com

CAREER TRAINING IN:

Healthcare

Logistics

Construction

Manufacturing

Utilities and Renewable Energy

Contact us for more info, or to apply!

Angelica Deermer 951-955-3165

adeermer@rivco.org

Riverside Office - 1325 Spruce St. - 951-955-3100

Indio Office - 44-199 Monroe St. - 760-863-2500

Hemet Office - 749 North State St. - 951-791-3500

HAVE YOU RECENTLY EXPERIENCED A JOB LOSS?

Riverside County Workforce Development Center, an America's Job Center of California (AJCC) is here to help you

Contact one of our offices and request a Career Coach who can assist you with the following:

- Career Planning
- Virtual Resume and Interviewing Workshops
- Labor Market Information
- Short-Term Vocational Training

Please go onto www.CalJOBS.ca.gov, click on "Register New User" (if you are not currently registered), then contact one of our local offices below:

Email - WorkforceHelp@rivco.org or
Riverside – (951) 955-3100
Hemet – (951) 791-3500
Indio – (760) 863-2500

Appointments Available

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aides and services are available upon request to individuals with disabilities. Please call 951.955.3100, 951.955.3744 TTY, CA Relay 711, or ADACoordinator@rivco.org 5 to 7 days in advance.

United Lift Rental Assistance Program:
Rental assistance is intended to cover 100 percent of total past due rent, up to $3,500 per household. Funding for the program is limited to cover past due rent from April 2020 to November 2020. In June, the Riverside County Board of Supervisors voted to allocate $33 million in federal funding from the CARES Act and Community Development Block Grants (CDBG) to assist households affected by COVID-19. The program is coordinated between Riverside County, Life to Rise, and the Inland SoCal United Way. Future rental assistance programs are being coordinated and will be available via www.unitedlift.org

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Crisis Response and Mental Health Services:
Riverside County's Riverside University Health System offers immediate support and resources for suicide prevention, crisis intervention, mental health referrals, alcohol and drug support services and more. For more information visit
https://www.rcdmh.org/
✓ **24/7 Mental Health Urgent Care:** Provides 24/7 urgent care mental health screening, assessment services and medications to address crisis needs in a safe, efficient, trauma-informed, and least-restrictive setting.

Riverside	9990 County Farm Rd. Riverside, CA 92503	(951) 509-2499
Palm Springs	2500 N Palm Canyon Dr, Suite # A4 Palm Springs, CA 92262	(442) 268-7000
Perris	85 Ramona Expressway, Suites 1-3 Perris, CA 92571	951-349-4195

✓ **HELPLine - 24 Hour Crisis/Suicide Intervention:** A free, confidential Crisis/Suicide Intervention service operated by highly trained volunteers; the line is open 24/7. Phone: (951) 686-HELP (4357)
✓ **Know the Signs:** A statewide suicide prevention marketing campaign built on three key messages: Know the signs. Find the words. Reach out. The campaign educates Californians on recognizing the warning signs and how to have a direct conversation with someone in crisis. For more information visit: https://up2riverside.org/help-others/get-trained/

Valley Restart's Bus Ticket Home Program: The program helps reunite individuals with a family member or a close friend and find a stable living arrangement. Many individuals return to places they previously lived, where they find safe, secure housing with a loved one, rediscover old support networks and gain access to tools to resolve their homelessness. Applications can be completed in person at 200 E. Menlo Ave. in Hemet, or through another agency via email. For more information, please contact Director, Linda Rogers at (951) 766-7476 or visit https://valleyrestart.info/

Refugee & Immigration Services:
Catholic Charities of San Bernardino provides affordable, accurate, and up-to-date information to immigrants who would not otherwise have access to these resources. We help immigrants understand the complexities of the immigration system. Legal assistance includes: Adjustment of Status, Asylum applications, Consular Processing, Deferred Action for Childhood Arrivals (DACA), Employment authorization, Family-based petitions, Naturalization/Citizenship, Removal hearings, Special Immigrant Juvenile Status, Violence Against Women Act (VAWA) petitions.

Project RoomKey:
Project RoomKey is a collaborative effort by the State, County and community-based organization to secure hotel and motel rooms for vulnerable individuals experiencing homelessness. Riverside County has successfully assisted moved 846 homeless individuals most vulnerable to COVID-19 off the street, out of homeless encampments, out of the shelters, and into motels and hotels. The program is currently working with program participants to facilitate transitions into permanent housing.

Riverside County's Public Health COVID-19 Page:
Visit the RUHS – Public Health page to get more information regarding COVID-19, testing sites, latest stats, and best practices: https://www.rivcoph.org/coronavirus

UPCOMING EVENTS

MARCH

March 1, 8, 15, 22, 29 **11 a.m. – 12 p.m.**	**COVID-19 EOC MASS CARE & SHELTER UPDATES:** Join the Housing, Homelessness Prevention & Workforce Solutions (HHPWS) Department for weekly updates on the County's responses to aid homeless service providers and the people they serve during the COVI-19 pandemic. Join Conference Call: 866-631-8977 Participant Pass Code: 5135751 Email Kng@Rivco.org for more information
March 2, 9, 16, 23, 30 **9 a.m. – 11 a.m.**	**CES HOMECONNECT NAVIGATION REVIEW COUNCIL & VETERANS MEETING:** Join case managers, housing navigators, outreach teams, and other frontline staff and supervisors in coordinating resources for people experiencing homelessness. 9 AM – 10:30 AM –Join CES HomeConnect (General) Mtg via Teams Meeting 10 AM – 11 AM - Join CES HomeConnect Veterans Mtg via Teams Meeting Email HomeConnect@RUHealth.org for more information
March 1, 8, 15, 22, 29 **8:30 a.m. – 9:30 a.m.**	**PROJET ROOMKEY – CLIENT FAST-TRACK FOR SENIORS:** Join Project RoomKey staff, case managers, housing navigators and other frontline staff and supervisors in identifying permanent housing solutions for seniors assisted through Project RoomKey. Email GMarasco@Rivco.org for more information
March 2, 9, 16, 23, 30 **11 a.m. – 12 p.m.**	**PROJET ROOMKEY – CLIENT FAST-TRACK FOR IMMUNOCOMPROMISED INDIVIDUALS** Join Project RoomKey staff, case managers, housing navigators and other frontline staff and supervisors in identifying permanent housing solutions for non-elderly individuals living with HIV assisted through Project RoomKey. Email GMarasco@Rivco.org for more information
March 18 **10 a.m. – 11 a.m**	**MULTIDISCIPLINARY APPROACHES TO END HOMELESSNESS A COC WEBINAR SERIES:** January's Topic: Multi-city Comprehensive Approaches Email MeWilson@Rivco.org for more information

APRIL

April 5, 12, 19, 26 **11 a.m. – 12 p.m.**	**COVID-19 EOC MASS CARE & SHELTER UPDATES:** Join the Housing, Homelessness Prevention & Workforce Solutions (HHPWS) Department for weekly updates on the County's responses to aid homeless service providers and the people they serve during the COVI-19 pandemic. Join Conference Call: 866-631-8977 Participant Pass Code: 5135751 Email Kng@Rivco.org for more information
April 6, 13, 20, 27 **9 a.m. – 11 a.m.**	**CES HOMECONNECT NAVIGATION REVIEW COUNCIL & VETERANS MEETING:** Join case managers, housing navigators, outreach teams, and other frontline staff and supervisors in coordinating resources for people experiencing homelessness. 9 AM – 10:30 AM –Join CES HomeConnect (General) Mtg via Teams Meeting 10 AM – 11 AM - Join CES HomeConnect Veterans Mtg via Teams Meeting Email HomeConnect@RUHealth.org for more information
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April 22 **10 a.m. – 11 a.m**	**MULTIDISCIPLINARY APPROACHES TO END HOMELESSNESS A COC WEBINAR SERIES:** February's topic: Emergency Housing Providers. Email MeWilson@Rivco.org for more information

Do you have an event you would like to see on our Staff Report?

Please email us at CoC@Rivco.org

CONTINUUM OF CARE MEETING CALENDAR

County of Riverside Continuum of Care
2021 Meeting Calendar

Meeting Details	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Continuum of Care (CoC) Meeting 10 a.m. - 12 p.m.	DARK	Feb-24	Mar-24	Apr-28	May-26	Jun-23	Jul-28	DARK	Sep-22	Oct-27	Nov-17	Dec-15
Board of Governance 9:00 a.m. - 11:00 a.m.	DARK	Feb-18		Apr-15		Jun-17		Aug-19		Oct-21		
HMIS Administrators Council & Coordinated Entry System (CES) Oversight 1 p.m. - 3 p.m.	DARK	Feb-3			May-5			Aug-4			Nov-3	
Youth Advisory Committee & Youth Action Board 10 a.m. - 12 p.m.	DARK		Mar-17		May-19		Jul-21		Sep-15			
EFSP Local Board Meeting 9 a.m. - 11 a.m.	DARK	Feb-10			May-12		Jul-14		Sep-8		Nov-10	

Contact CoC@rivco.org for more information and to receive meeting notices and agendas.

Contact CoC@rivco.org for questions.

Approved at 12/9/2020 CoC Meeting

ACRONYMS

ADA	Americans with Disabilities Act
AE	Administrative Entity
AHAR	Annual Homeless Assessment Report (Congressional Report)
APR	Annual Performance Report
BoG	Board of Governance
CA	Collaborative Applicant
CAPER	Consolidated Annual Performance Evaluation Report
CDBG	Community Development Block Grant
CES	Coordinated Entry System
CESH	California Emergency Solutions and Housing
CHDO	Community Housing Development Organization
CoC	Continuum of Care
Con Plan	Consolidated Plan
CORE	Coordination, Oversight, Reporting, & Evaluation
CPD	Community Planning & Development
CVAG	Coachella Valley Association of Governments
DPSS	Department of Public Social Services
ECWS	Emergency Cold Weather Shelter
EFSP	Emergency Food & Shelter Program
EHAP	Emergency Housing & Assistance Program
EOCH	Executive Oversight Committee on Homelessness
ES	Emergency Shelter
ESG	Emergency Solutions Grant
FEMA	Federal Emergency Management Agency
FMR	Fair Market Rent
GIS	Geographic Information System
HA	Housing Authority
HCD	California Department of Housing and Community Development
HDAP	Housing and Disability Advocacy Program
HEAP	Homeless Emergency Aid Program

HHAPP	Homeless Housing, Assistance, and Prevention Program
HHPWS	Housing, Homelessness Prevention and Workforce Solutions
HIC	Housing Inventory Count
HIPAA	Health Insurance Portability and Accountability Act
HMIS	Homeless Management Information System
HOPWA	Housing Opportunities for Persons With AIDS
HPRP	Homeless Prevention and Rapid Re-Housing Program
HQS	Housing Quality Standards
HUD	US Department of Housing and Urban Development
LB	Local Board
LRO	Local Recipient Organization
LSA	Longitudinal Systems Analysis
MOU	Memorandum of Understanding
MRU	Management Reporting Unit
NAEH	National Alliance to End Homelessness
NHSDC	National Human Services Data Consortium
NOFA	Notice of Funding Availability
PH	Permanent Affordable Housing
PHA	Public Housing Authority
PIT	Point in Time Count
PSH	Permanent Supportive Housing
RFP	Request for Proposal
RFQ	Request for Qualifications
RHA	Regional Homeless Alliance (Southwest Riverside County)
RRH	Rapid Rehousing
S+C	Shelter Plus Care
Section 8	Section 8 / Housing Choice Vouchers and Subsidies
SHP	Supportive Housing Program
ST	State
TANF	Temporary Assistance to Needy Families
TBRA	Tenant Based Rental Assistance
TH	Transitional Housing
UCR	University of California Riverside

UDE	Universal Data Elements
VA	Veterans Administration
VASH	Veterans Affairs Supportive Housing (Housing Choice Vouchers)
Vi-SPDAT	Vulnerability Index - Service Prioritization Decision Assistance Tool
WRCOG	Western Riverside Council of Governments
YAB	Youth Action Board
YAC	Youth Advisory Committee
YHDP	Youth Homelessness Demonstration Program
YPIT	Youth Point in Time Count

APPENDIX

CORONAVIRUS (COVID-19)
Impacts on Homelessness and Housing Instability

FEBRUARY 2021

COVID-19 RESPONSE

COVID + CASES

.3% of COVID-19 cases identify as experiencing homelessness/ unstable housing

53 % of those experiencing homelessness/ unstable housing are **Male**

Homeless/Unstable Housing by Race/Ethnicity

- American Indian/ Alaska Native (0.4%)
- Asian/ Pacific Islander (2.21%)
- Black/ African American (5.53%)
- Latinx (40.7%)
- White (12.26%)
- Other/Unknown (38.89%)

Homeless/Unstable Housing by Age

- 0-4 (1.83%)
- 5-17 (8.96%)
- 18-39 (39.51%)
- 40-64 (40.73%)
- 65-79 (7.94%)
- 80+ (1.02%)

FUNDING

HOUSING, HOMELESSNESS PREVENTION AND WORKFORCE SOLUTIONS - CONTINUUM OF CARE (CoC) DIVISION

Federal, State and Local $

4 funding sources

$3.8 million

41 projects

EMERGENCY SHELTER SERVICES AND COVID-19 PREVENTION EFFORTS

Mortgage and Rental Assistance

Mass Shelter

Hotel/Motel Vouchers

Meals

County of Riverside, Housing, Homelessness Prevention, and Workforce Solutions, February 2021.

Riverside University Health System - Public Health, Epidemiology and Program Evaluation, December 2020.

California Department of Public Health, CalRedie Data, December 2020.

COORDINATED ENTRY SYSTEM (CES) / HOMECONNECT

NUMBER OF CALLS TO 800 HOTLINE BY MONTH

Bar chart values by month:
- January: 1187
- February: 1184
- March: 2197
- April: 3893
- May: 1470
- June: 1813
- July: 1272
- August: 863
- September: 986
- October: 1187
- November: 1184
- December: 715
- January 2021: 596
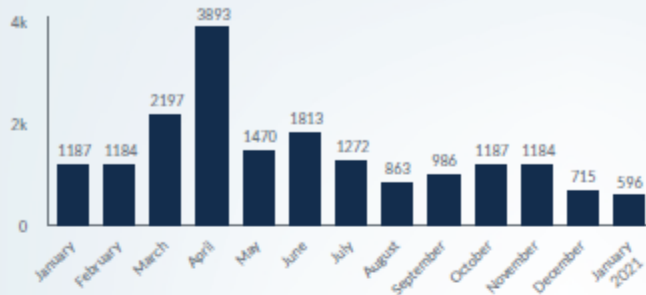
> The number of calls to the HomeConnect 800 Hotline decreased by 50% from January 2020 to January 2021.

VULNERABILITY INDEX - SERVICE PRIORITIZATION DECISION ASSISTANCE TOOL (VI-SPDAT)

Survey administered to determine risk and prioritization of assistance to persons who are homeless and at-risk of homelessness based on scores ranging from 0-17.**

NUMBER OF VI-SPDAT ASSESSMENTS RECEIVED BY MONTH

Bar chart values by month:
- January: 59
- February: 47
- March: 58
- April: 13
- May: 13
- June: 26
- July: 88
- August: 46
- September: 78
- October: 59
- November: 47
- December: 55
- January 2021: 49

NUMBER OF HOUSEHOLDS ON THE 'BY-NAME-LIST'

Legend: East, Mid-County, West

BY-NAME-LIST

The Coordinated Entry System's list of clients who are homeless and have a completed VI-SPDAT.

> Increased coordinated efforts to house the County's homeless population through Project Roomkey, as well as more individuals/households entering homelessness from economic difficulties due to COVID-19, are likely contributing to the increase in homelessness reported through the VI-SPDAT.
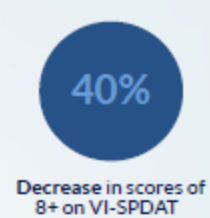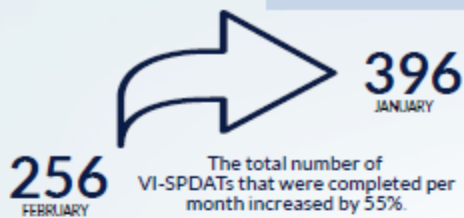
*At the end of March, direct referrals to Project Roomkey were taken through the HomeConnect 800 Hotline, contributing to the increase in calls seen in March and April.
** The higher the VI-SPDAT score, the more acute (severe) the household's situation.
Note: West covers Moreno valley all the way to Eastvale/Norco/ Corona area; Mid-County covers Hemet/ Perris area all the way to Temecula; East county covers Banning/ Beaumont all the way through the dessert.
Riverside University Health System - Behavioral Health, February 2021.

FEBRUARY 2020 TO JANUARY 2021

256 FEBRUARY

396 JANUARY

The total number of VI-SPDATs that were completed per month increased by 55%.

427% Increase in scores of 4-7 on VI-SPDAT

40% Decrease in scores of 8+ on VI-SPDAT

HOUSING SERVICES

PERMANENT SUPPORTIVE HOUSING

- Long-term rental assistance and supportive services (12+ months of rental subsidies)

RAPID RE-HOUSING

- Short-term rental assistance and supportive services (1-12 months of rental subsidies)

TRANSITIONAL HOUSING

- Short-term housing for households that need temporary assistance before being linked to a permanent housing solution
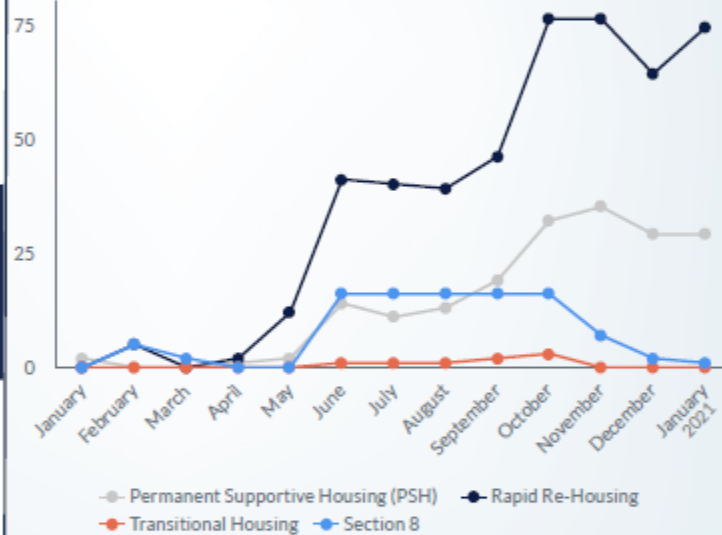
SECTION 8
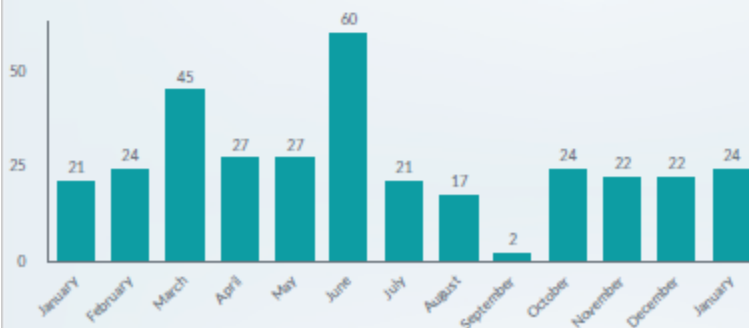
- Long-term rental assistance
- No supportive services

HOMECONNECTION

Individual experiencing homelessness who has been linked to either a Rapid Re-Housing Subsidy or a Permanent Housing Subsidy.

NUMBER OF OUTSTANDING HOMECONNECTIONS BY MONTH

Legend:
- Permanent Supportive Housing (PSH)
- Rapid Re-Housing
- Transitional Housing
- Section 8

AVERAGE NUMBER OF DAYS TO LEASE UP BY MONTH

Month	Days
January	21
February	24
March	45
April	27
May	27
June	60
July	21
August	17
September	2
October	24
November	22
December	22
January	24

Average number of days to lease a unit once a HomeConnection has been made.

Riverside University Health System - Behavioral Health, February 2021.

Note: HomeConnection referrals may be reflected as duplicates from previous months if they have not been fulfilled (e.g. client is referred in January but does not enroll in program or move-into unit until May.

2-1-1 RIVERSIDE

TOTAL CALLS FROM RIVERSIDE COUNTY RESIDENTS BY MONTH

Housing Calls

Housing Calls include needs such as Shelter, Rental Assistance, Mortgage Assistance, Transitional Housing, Permanent Supportive Housing, Coordinated Entry, Homeless Prevention, and Rapid Re-housing.
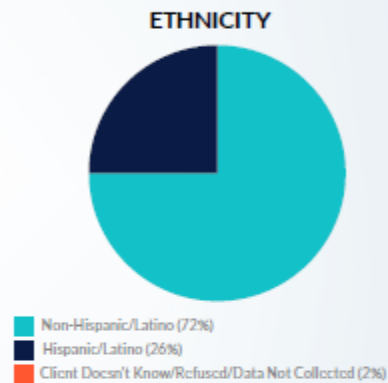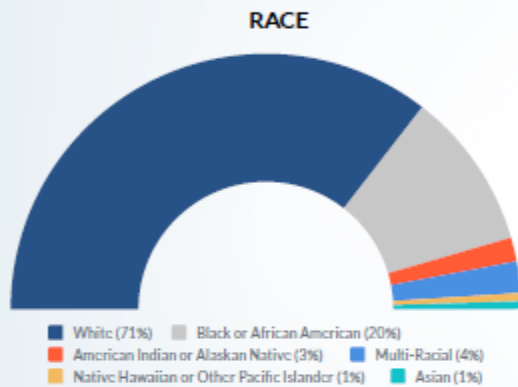
5 CITIES WITH THE MOST HOUSING CALLS

Riverside 574
Moreno Valley 298
Corona 124
Hemet 176
Lake Elsinore 81

COVID-19-RELATED HOUSING CALLS THAT IDENTIFIED ADDITIONAL NEEDS
December 2020 - January 2021

32.9%	24.2%	8.5%	5.5%
Utilities	Food/Meals	Legal, Consumer and Public Safety Services	Clothing/ Personal/ Household Needs

2-1-1 Riverside County, February 2021.

COVID-19-related calls are identified through 1) callers selecting an option for issues related to COVID-19; 2) Community Resource Advisors; or 3) cold transfers from the State COVID-19 line.

PROJECT ROOMKEY
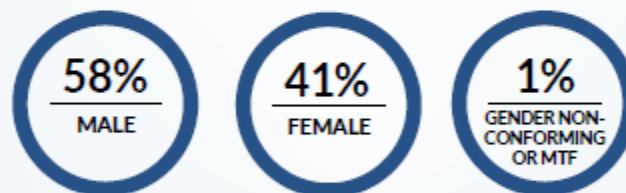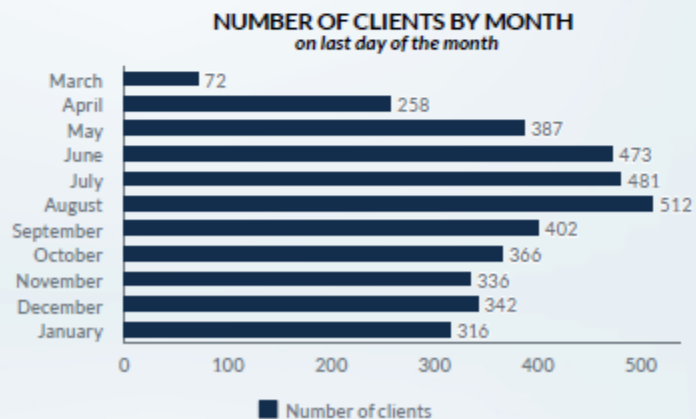## CLIENT DEMOGRAPHICS

8%
VETERAN

36%
HAVE UNDERLYING HEALTH CONDITION

43%
65 AND OLDER

13%
PREGNANT

RACE

- White (71%)
- Black or African American (20%)
- American Indian or Alaskan Native (3%)
- Multi-Racial (4%)
- Native Hawaiian or Other Pacific Islander (1%)
- Asian (1%)

ETHNICITY

- Non-Hispanic/Latino (72%)
- Hispanic/Latino (26%)
- Client Doesn't Know/Refused/Data Not Collected (2%)

GENDER

58%
MALE

41%
FEMALE

1%
GENDER NON-CONFORMING OR MTF
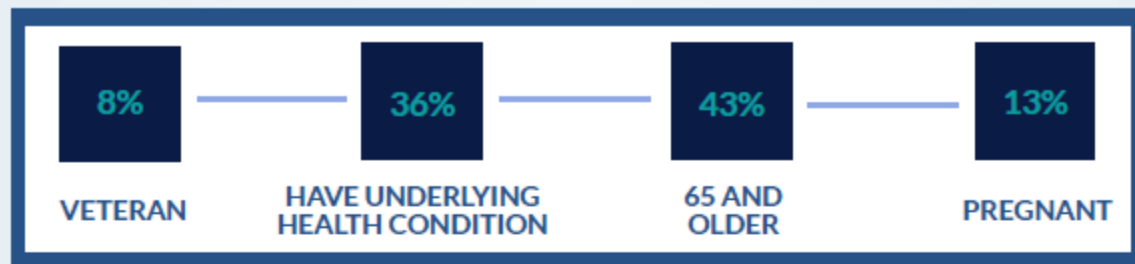
893
individuals served between March 2020 and January 2021

219
individuals permanently housed

NUMBER OF CLIENTS BY MONTH
on last day of the month

Month	Number of clients
March	72
April	258
May	387
June	473
July	481
August	512
September	402
October	366
November	336
December	342
January	316

Project Roomkey is an initiative providing temporary housing in hotels and motels for unsheltered homeless during COVID-19.

UNITED LIFT RENTAL ASSISTANCE PROGRAM

June - December 2020
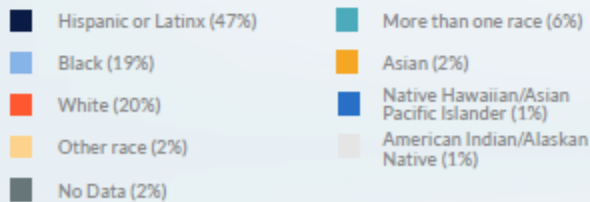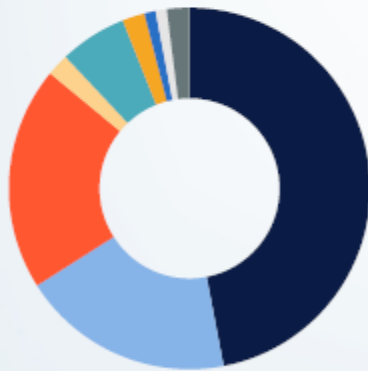
14,736
Total Applications Received

5,639
Households Assisted

$1,769
Average unpaid rent balance

INCOME BREAKDOWN OF APPROVED APPLICATIONS

INCOME LEVEL	% OF APPLICATIONS
Extremely Low-Income	41%
Very Low-Income	28%
Low-Income	19%
Not Low-Income	19%

APPROVED APPLICANT DEMOGRAPHICS

RACE

- Hispanic or Latinx (47%)
- Black (19%)
- White (20%)
- Other race (2%)
- No Data (2%)
- More than one race (6%)
- Asian (2%)
- Native Hawaiian/Asian Pacific Islander (1%)
- American Indian/Alaskan Native (1%)

Nearly half of pre-eligible applicants report being single parents

AND

81% of single parents are female

Six out of ten pre-eligible applicants have at least one school-aged (K-12) child in their household

The United Lift Rental Assistance Program is a one-time direct rental assistance to households in Riverside County that are behind on rent payments due to COVID-19.

United Lift Data Analysis CARES Funding Approvals, December 20, 2020.

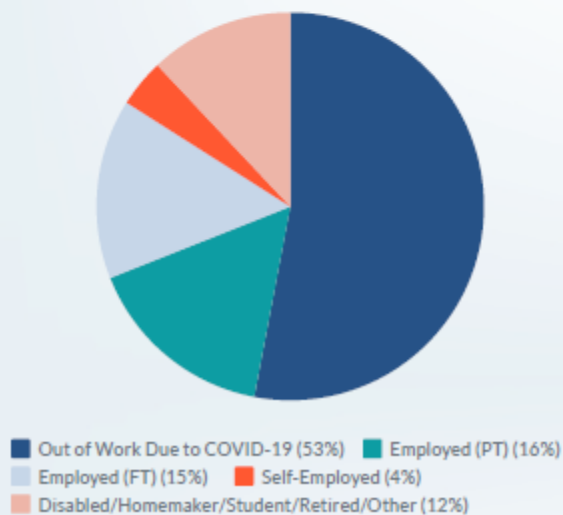## MOST COMMON EMPLOYMENT OCCUPATION CATEGORIES OF APPROVED APPLICANTS

11%
Food Preparation & Food Service

8%
Sales & Retail

7%
Warehouse & Packaging

9%
Healthcare

7%
Personal Care & Service

THE FIVE CITIES/COMMUNITIES WITH THE MOST HOUSEHOLDS ASSISTED

CITY	NUMBER OF HOUSEHOLDS
Riverside	1,035
Hemet	826
Moreno Valley	585
San Jacinto	440
Palm Desert	305

21%

Of pre-eligible applicants are 3 or more months behind on rent

EMPLOYMENT STATUS OF APPROVED APPLICANTS

- Out of Work Due to COVID-19 (53%)
- Employed (PT) (16%)
- Employed (FT) (15%)
- Self-Employed (4%)
- Disabled/Homemaker/Student/Retired/Other (12%)

MOST COMMON COVID-19 FINANCIAL IMPACTS AMONG APPROVED APPLICANTS

21% Cut wages/hours

17% Business closure

15% Temporary layoff/suspension

11% Permanent layoff

10% Missing work to care for child(ren)

38% of approved applicants are receiving Unemployment Insurance benefits

United Lift Data Analysis CARES Funding Approvals, December 20, 2020.