

“Municipal Approach to End Homelessness”

Multidisciplinary Approaches to End Homelessness

A Continuum of Care Division Webinar Series

Please sign in by typing your full name, title, and organization into the webinar chat box.

About the Webinar Series

Purpose

These webinars provide an opportunity to engage with local and regional experts on best practices, advocacy tools and resources available to prevent and end homelessness in Riverside County.

Recorded Webinars

After the live webinar has taken place, the recording will be added to our website.

Upcoming Webinars

We are working on securing speakers for future webinars and would love to feature you or your agency.

Email CoC@rivco.org if interested.

Agenda for Today

10:00 – 10:05 AM	Welcome	HHPWS – Continuum of Care Staff: Tanya Torno, CoC Manager
10:05 – 10:30 AM	Regional Homeless Alliance:	Brian Ambrose, Senior Manager City of Murrieta
10:30 – 10:55 AM	City of Riverside Office of Homeless Solutions	Hafsa Kaka, Officer of Homeless Solutions
10:55 – 11:00 AM	Q&A: Please type your questions in the chat box. We will answer as many questions as possible at the end of the webinar.	

Please sign in by typing your full name, title, and organization into the webinar chat box.



SOLVING HOMELESSNESS AS A REGION

"It's not enough just to stand and stare!"

Brian Ambrose, Senior Manager
October 22, 2020



Regional Homeless Alliance & Murrieta Homeless Outreach Team

AGENDA

- ✓ Homelessness: The Crisis
 - ✓ Regional Homeless Alliance (RHA)
 - ✓ Homeless Outreach / Community Policing Team
 - ✓ Successes



Regional Homeless Alliance

HOMELESSNESS: THE CRISIS

Life For those experiencing Homelessness in Other Cities



Anaheim, CA



San Diego



Orange County



Los Angeles



HOMELESSNESS: THE CRISIS

Homelessness in Murrieta





Regional Homeless Alliance



- ✓ Inception of 5-city collaboration: The Regional Homeless Alliance (RHA)
 - ✓ Cities of Murrieta, Temecula, Lake Elsinore, Menifee and Wildomar
 - ✓ Police department collaboration
- ✓ Nonprofit partners: SWAG, Project Touch, others
- ✓ Grants awarded
 - ✓ WRCOG BEYOND Grant
 - ✓ Kaiser Community Foundation
- ✓ Temecula HELP Center



Regional Homeless Alliance

APPROACH & PROCESS

- ✓ Collaboration: Working with a variety of partners, nonprofit stakeholders, and regional collaboration
 - ✓ Coordination: Between cities, police departments, private property owners, park rangers, and code enforcement
 - ✓ Communication: Community education of both residents and businesses to address concerns of homelessness



RESPONSIBLE
COMPASSION

Three E's:
Educate
Encourage
Enforcement



MURRIETA AND TEMECULA POLICE DEPARTMENTS



Partners with Our Community

COMMUNITY POLICING TEAM (CPT)

- Police teams with specific homeless training that seeks innovative and comprehensive solutions to quality of life issues
- Other responsibilities:
 - AB 109/Prop 47/Prop 57, probation, parole
- Measure T (Murrieta) and Measure S (Temecula) funded
- Collaborate with 5 RHA cities/Sheriff

COMMUNITY BEHAVIORAL HEALTH ASSESSMENT TEAM (CBAT)

- Collaboration with Riverside University System Behavioral Health Department
- Specially trained MPD/TPD (Sheriff) Officer teamed with clinical therapist for calls involving suspected mental illness
- CBAT seeks to avoid adverse outcomes by diverting individuals with mental health issues to appropriate community services
- Measure T/Measure S funded
- Collaboration/share between two cities



Questions and Comments





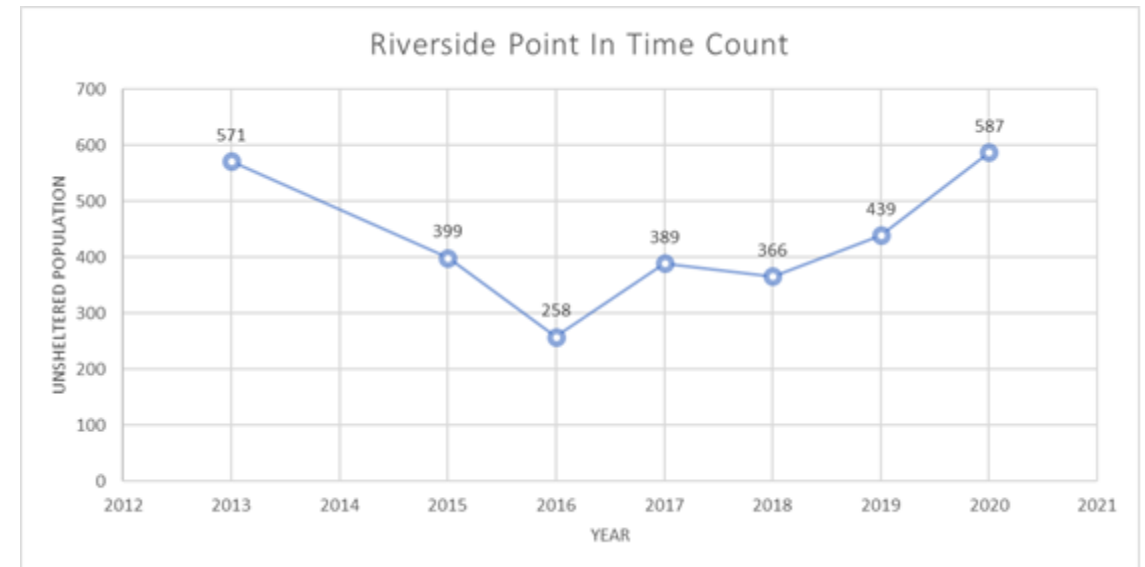
CITY OF RIVERSIDE MUNICIPAL APPROACH TO ADDRESSING HOMELESSNESS

*Speaker: Hafsa Kaka, MSW
Homeless Solutions Officer
City of Riverside*

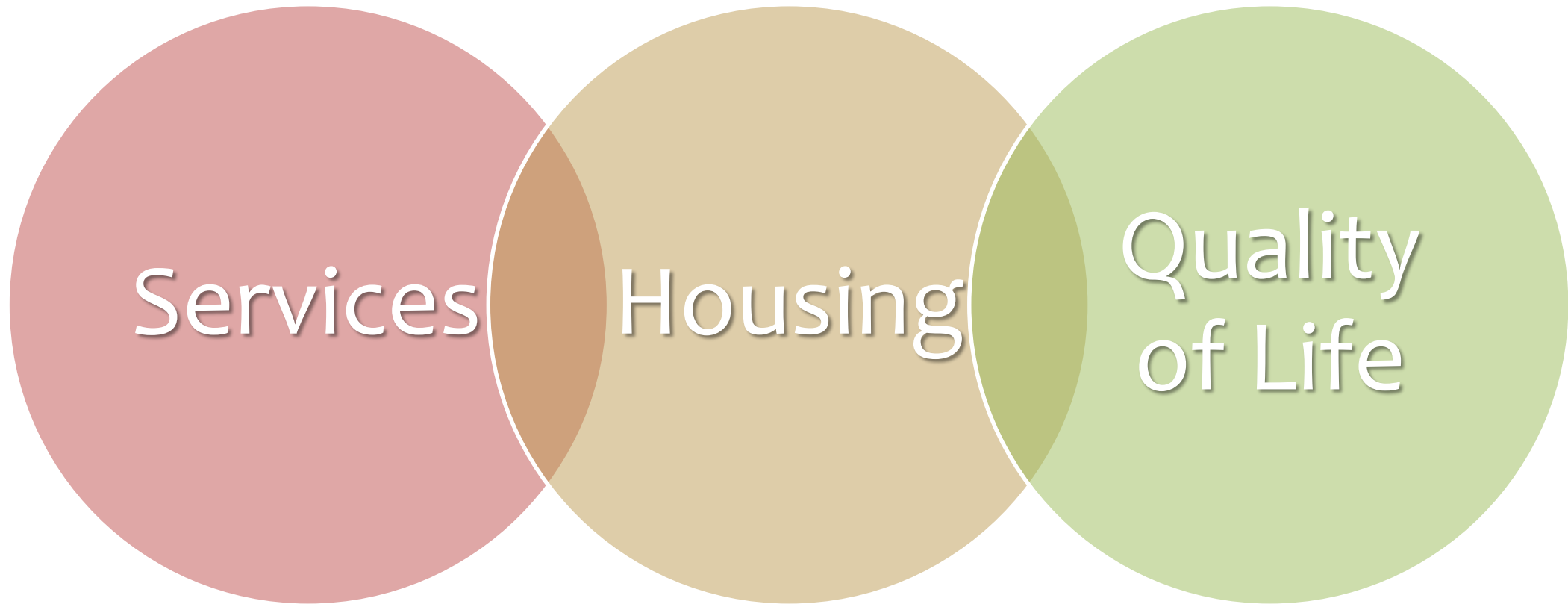
November 18th , 2020

POINT IN TIME COUNT

- 2019 County: 2,045 unsheltered (21% increase from 2018)
- 2019 City: 439 unsheltered (20% increase from 2018)
- 2020 County: 2,155 unsheltered
- 2020 City 587 unsheltered



COMPREHENSIVE APPROACH TO HOMELESSNESS



OFFICE OF HOMELESS SOLUTIONS

Services Provided:

- Obtaining California Identification cards and Social Security cards
- Applying for health benefits
- Employment assistance through Goodwill / Workforce Development
- Referrals to medical and mental health clinics
- Life skills workshops
- Applying for main stream benefits (Social Security, CalFresh)
- Transportation services
- Trip Home
- Rental assistance programs
- Case management



OFFICE OF HOMELESS SOLUTIONS

PATH OF SERVICE



OFFICE OF HOMELESS SOLUTIONS – HULEN CAMPUS



Helping Hearts of California
(28 proposed beds)

RUHS Behavioral Health
(The Place)

Bridge Housing
(48 proposed beds)

Path of Life
(Emergency Shelter)

Future medical
service provider

HULEN CAMPUS – EMERGENCY SHELTER CABINS



THE RIVERSIDE HOMELESS SHELTER VILLAGE

LOCAL NEWS

Riverside to allow one or two homeless people to live in 64-square-foot shelters



Riverside Mayor Rusty Bailey looks over materials after waking up in an 8-by-8 shelter in the parking lot next to Path of Life Ministries homeless shelter in Riverside on Wednesday, Dec. 11, 2019. (Photo by Watchara Phomicinda, The Press-Enterprise/SCNG)



The Riverside Village Shelter

What: A homeless shelter with wraparound supportive services

Where: 2880 Hulen Place, Riverside, CA 92507

Beds: 56

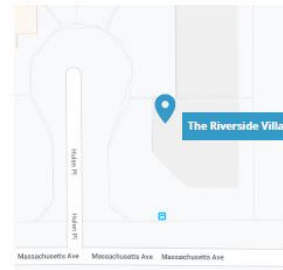
Operator: City Net with funding from the City of Riverside

Why: Provide shelter to residents of the City of Riverside who are experiencing homelessness

Location: Adjacent to the Access Center and other non profit organizations.

Design: Pallet homes with men's, women's, couples' living spaces, including 4 ADA compliant pallet homes; a modular building dining area; showers; restrooms; pet area; bike racks and a resource center for program participants.

Employees: 10-12 including shelter manager, program supervisors, case managers, housing navigators, shelter and logistics coordinators.



The Riverside City Council [authorized 20 of the shelters](#) Jan. 21, and the company that makes them — Pallet Shelters in Washington — loaned 10 more at Bailey's request. Donations from nonprofit groups mean the additional shelters can also stay, Bailey said.



1 of 7

Jessica Bruce, chief program officer with City Net, left, and Hafsa Kaka, director of Riverside's Office of Homeless Solutions, give a tour inside a two-bedroom shelter in Riverside on Wednesday, March 11, 2020. (Photo by Watchara Phomicinda, The Press-Enterprise/SCNG)



THE RIVERSIDE HOMELESS SHELTER VILLAGE SUCCESS STORY



cityofriverside Happy Heart Friday: 74 year old Peggy and Elmer, her dog and only family member, have extremely grateful hearts this evening!

Back in January, we brought to you Peggy's story when Governor Newsom visited our Access Center to support the work of the Office of Homeless Solutions. Peggy's story was so touching that @mayor_bailey provided her with a key to the City's Riverside Shelter Village that eventually began operations in March with ADA units.

Since then, the Office of Homeless Solutions, along with the amazing wraparound support by @cityofriverside Outreach workers



cityofriverside • Follow

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1,160 likes
MAY 1

Add a comment... Post



ADDITIONAL SHELTERS

State Trailers

- 15 Trailers
- State COVID Funding
- April 2020- August 2020
- Project Room Key Requirements
- Supportive of Local Business
“Riverside Airport Café”



“A MAP HOME”

On August 4, 2020, the City Council approved the revised Expenditure Plan for the Coronavirus Aid, Relieve, and Economic Security Act funding from the State of California totaling \$27,991,888.

The plan includes \$2,000,000 in funding to implement the Massachusetts Action Plan that staff plans to commence on September 1, 2020 and end by December 30, 2020

6 Step Plan

1. Data Driven
2. Outreach Services
3. Shelter Services
4. Permanent Housing Placements
5. Safety
6. Beautification & Renovation



“A MAP HOME”

“All Hands on Deck”

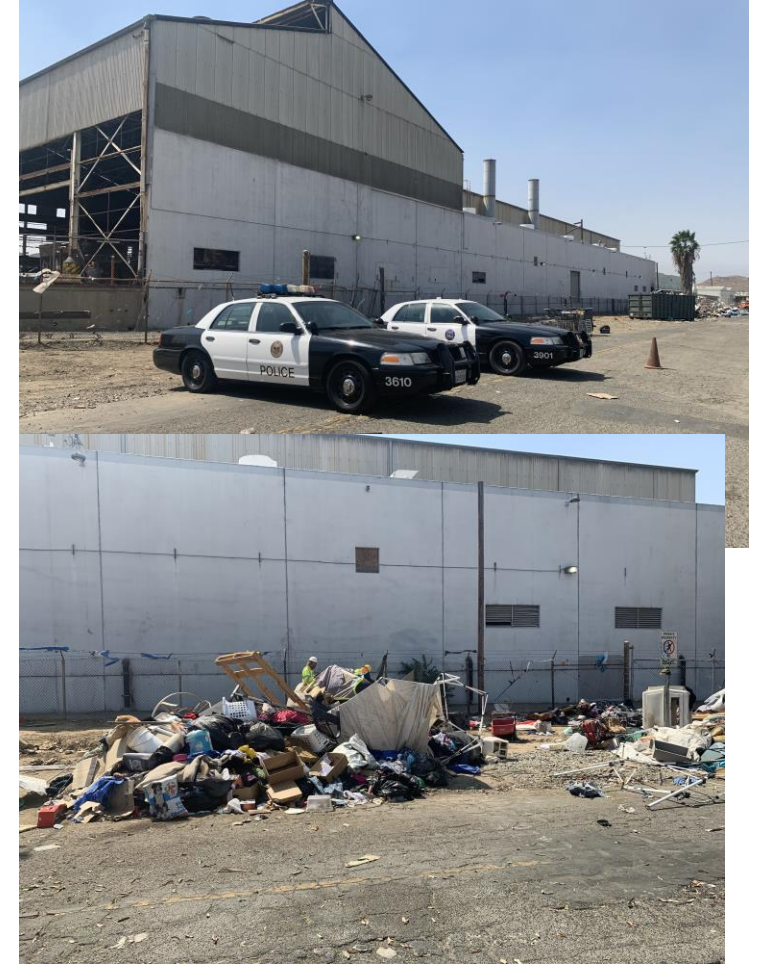
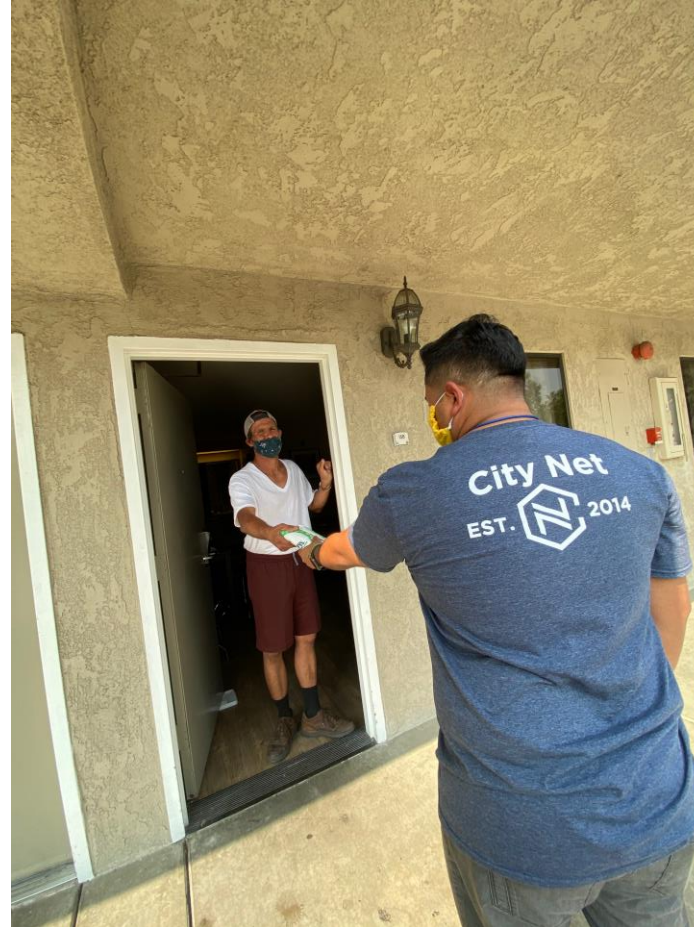
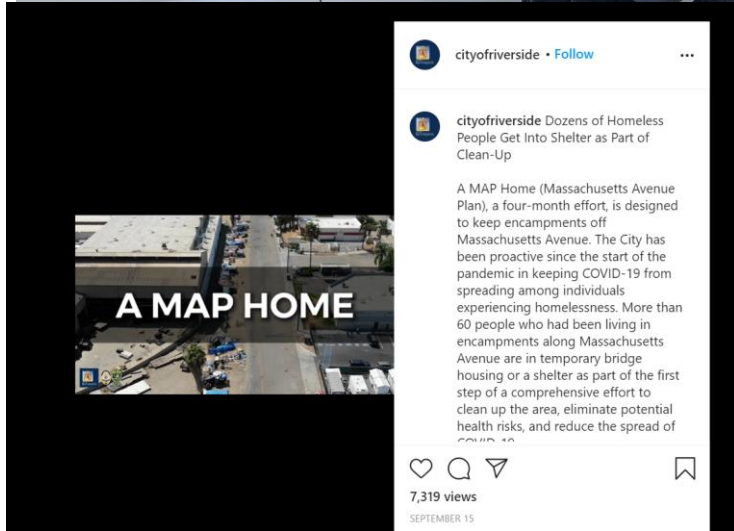
- City of Riverside Police Department
- City of Riverside Office of Homeless Solutions
- City’s Public Safety Engagement Team
- City of Riverside Code Enforcement
- City of Riverside Housing Authority
- CityNet Nonprofit Homeless Provider
- Path of Life Shelter
- Operation Safe House
- County Behavioral Health
- County Housing Authority
- County Probation
- Union Pacific Railroad Police

Stats

49 individuals experiencing homelessness accepted Bridge Housing
3 accepted Riverside Community Village Shelter
1 accepted shelter with Path of Life
1 family reunification
1 placed in Valley Restart Program
1 placed in Set Free Mens Ranch Program
4 Transitional Age Youth linked to Operation Safe House
2 Veterans connected to VA
1 connected to County Housing Authority
Total Placements and Connections: **63**



“A MAP HOME”



ADDITIONAL SHELTER BEDS

- **SHELTER/RESPITE BEDS**

- Approved allocation: \$2,600,000
- Funds expended: \$1,386,810.59
- Highlights:
 - Partnership with the Illumination Foundation
 - Will provide shelter/recuperative care beds to 50 individuals experiencing homelessness that have been released from local hospitals; allows for the hospital beds to be freed up for COVID-19 efforts.
 - Funding supports acquisition of property and conversion of space (tenant improvements) to facilitate establishment of shelter.



OFFICE OF HOMELESS SOLUTIONS – PROGRESS

OHS/Housing Authority

- 15 Housing Projects
 - 534 total units (100% affordable)
 - 229 units will be restricted/permanent supportive housing
- Investment
 - Direct financial assistance to 8 of 15 projects
 - Approximately \$13.4M
- Aggressive pursuit of state grant funding (i.e., affordable housing tax credits, NPLH, AHSC, TCC, SMHP, MHP)



OFFICE OF HOMELESS SOLUTIONS – PROGRESS

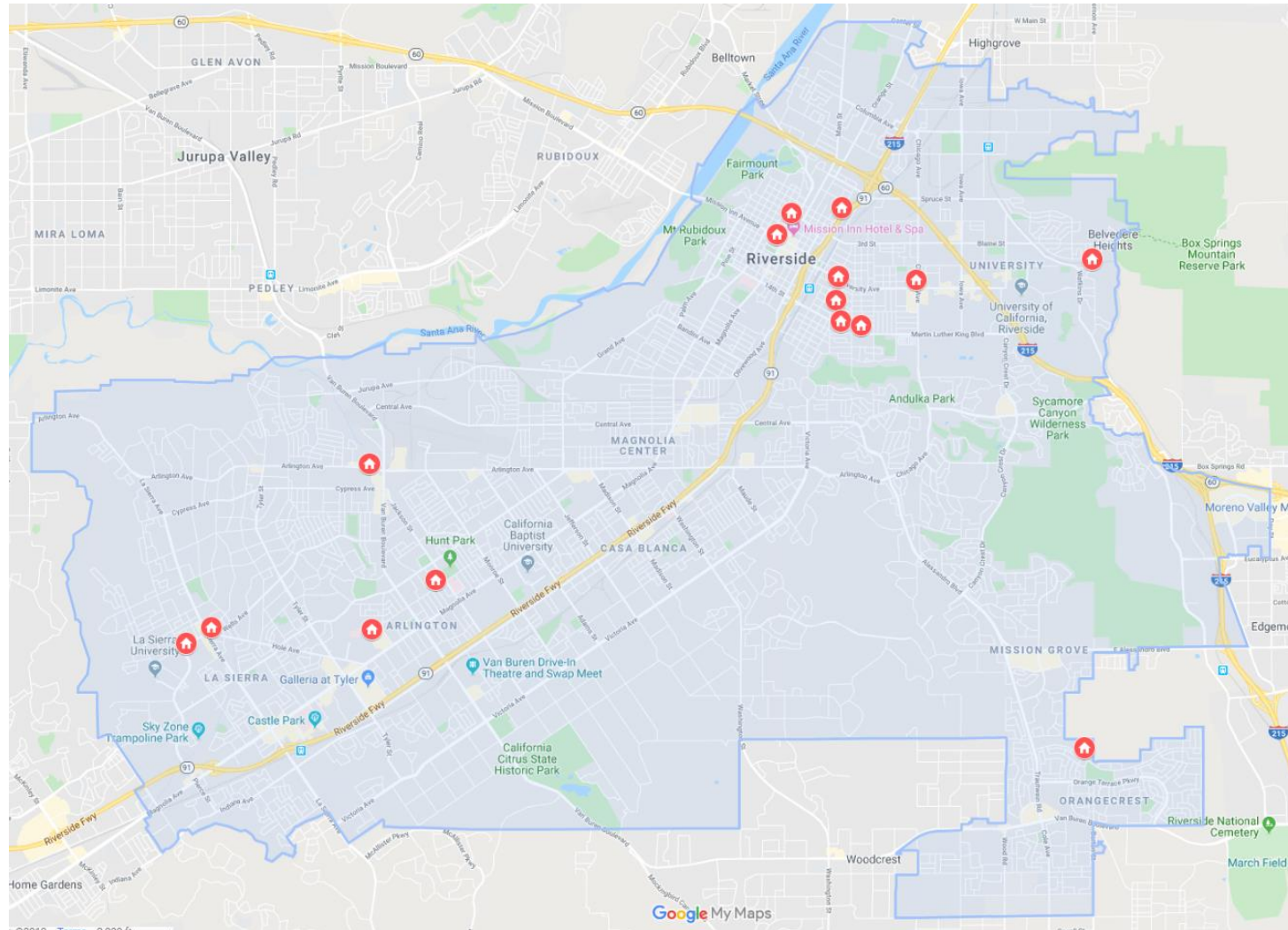
- **RENTAL ASSISTANCE PROGRAM**

- Approved allocation: \$3,615,521.00
- Funds expended: \$791,166.54
- Highlights:
 - Partnership with the Fair Housing Council
 - Interest has not been to the extent expected; unspent funds will be reallocated.
 - As of November 6: 132 tenants have qualified for assistance, and 124 applications are pending review. An additional 52 applications are pending the submittal of additional documents.
 - 2,316 application packets/flyers have been distributed and 211 calls have been received.

• 5



OFFICE OF HOMELESS SOLUTIONS – PROGRESS



OFFICE OF HOMELESS SOLUTIONS – PROGRESS

Mission Heritage (3901/3933 Mission Inn Avenue & 3942 6th Street)

- Partnership: Fair Housing Council and Wakeland Development
- 72 units of affordable housing; 22 units set-aside for veterans
- City Participation: \$3 million
- Affordable Housing and Sustainable Communities Program: \$16.8 million



OFFICE OF HOMELESS SOLUTIONS – PROGRESS



Cedar Glen II (9830 County Farm Road)

- Developer: Palm Communities
- 50 units of affordable housing
- City Participation: \$650,000
- No Place Like Home: \$3.3 million

OFFICE OF HOMELESS SOLUTIONS – PROGRESS

St. Michaels Project (4070 Jackson Street)

- Partnership: St. Michael's Episcopal Church, Community Development Partners, and Mercy House
- 50 units for extremely low-income residents
- City Participation: \$2 million
- No Place Like Home: \$4.3 million



OFFICE OF HOMELESS SOLUTIONS – PROGRESS



Oasis Senior Villas (2340 14th Street)

- Developer: A Community of Friends
- 95 units of low-income senior housing
- Requesting \$2 million from City
- No Place Like Home: \$8.2 million

HOMELESS HOUSING ASSISTANCE AND PREVENTION PROGRAM

- \$650 million one-time block grant to address homelessness challenges, to be distributed among:
 - Continuums of Care - \$190 million
 - Counties - \$175 million
 - 13 largest cities in California - \$275 million
- City will receive \$6.9 million in funding
 - Mayor Bailey led the advocacy effort to expand Big City Mayors to include Riverside

THANK YOU!

- Questions?
- Who to call?
 - Hulen Campus: (951) 826-2200
 - 311 Call Center: (951) 826-5311
- Progress: <https://www.riversideca.gov/homelessolutions/>

