County of Riverside

HHPWS

Housing, Homelessness Prevention and Workforce Solutions

"Collaborating to End Family Homelessness"

Multidisciplinary Approaches to End Homelessness

A Continuum of Care Division Webinar Series

Please sign in by typing your full name, title, and organization into the webinar chat box.

About the Webinar Series

Purpose

These webinars provide an opportunity to engage with local and regional experts on best practices, advocacy tools and resources available to prevent and end homelessness in Riverside County.

Recorded Webinars

After the live webinar has taken place, the recording will be added to our website.

Upcoming Webinars

We are working on securing speakers for future webinars and would love to feature you or your agency.

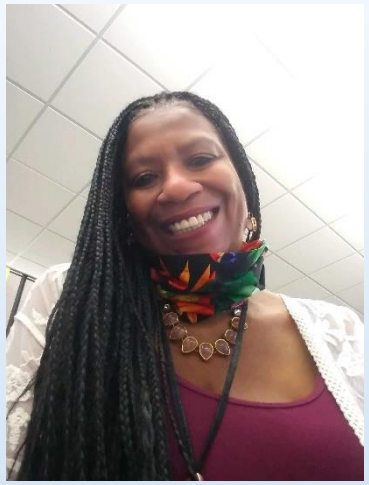
Email CoC@rivco.org if interested.

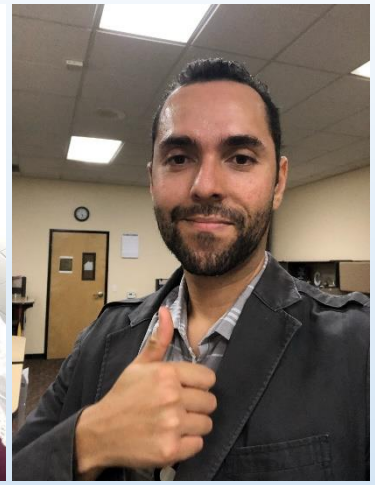
Please sign in by typing your full name, title, and organization into the webinar chat box.

Agenda for Today

10:00– 10:05 AM	**Welcome**	**HHPWS – Continuum of Care Staff: Tanya Torno, CoC Manager**
10:05 – 10:50 AM	Collaborating to End Family Homelessness	Ernesto Zepeda, Employment Services Counselor, DPSS Anne Chicoine, Behavioral Health Services Supervisor, RUHS-BH
10:50 – 11:00 AM	Q&A: Please type your questions in the chat box. We will answer as many questions as possible at the end of the webinar.	

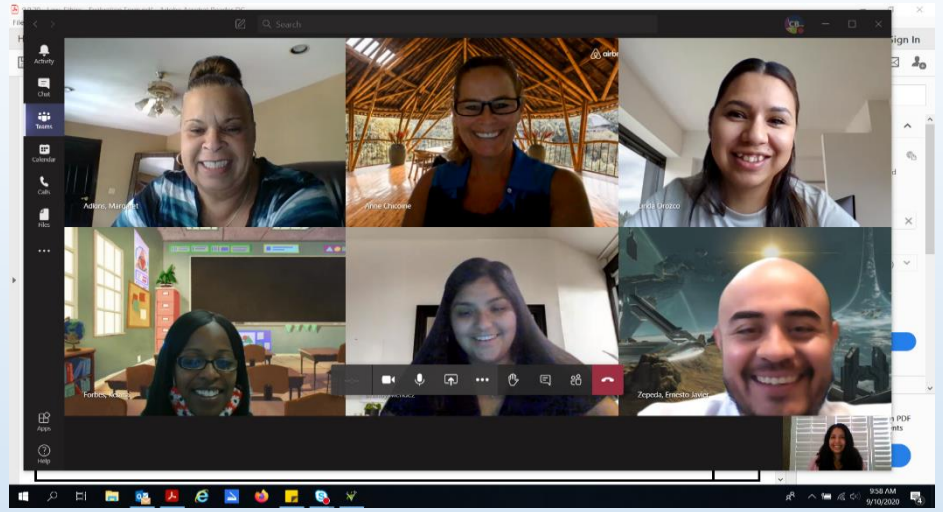
Please sign in by typing your full name, title, and organization into the webinar chat box.



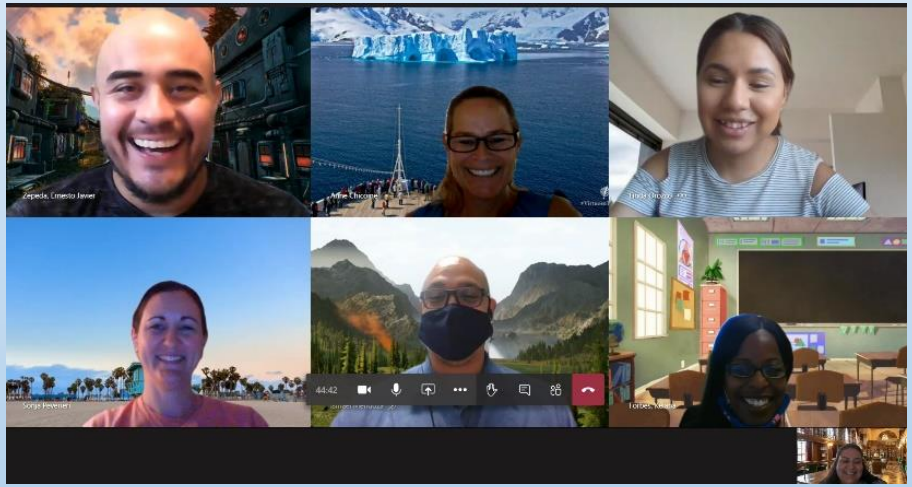


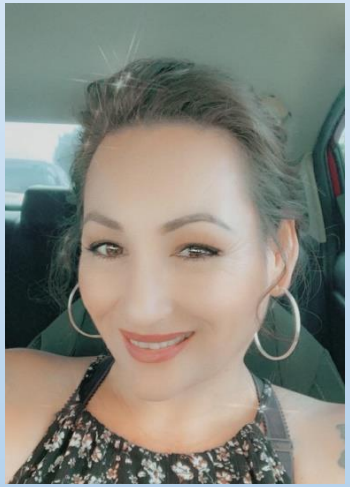
RIVERSIDE COUNTY
DEPARTMENT OF PUBLIC SOCIAL SERVICES

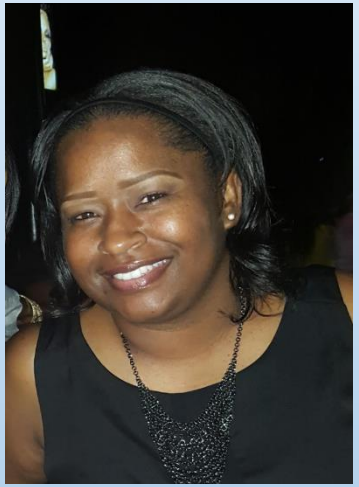
HOUSING AUTHORITY OF THE COUNTY OF RIVERSIDE
ESTABLISHED 1942

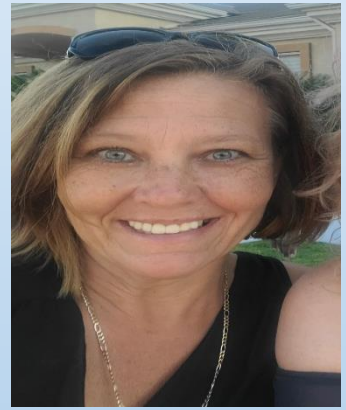


Riverside University HEALTH SYSTEM
Behavioral Health









RIVERSIDE COUNTY
DEPARTMENT OF ANIMAL SERVICES

DPSS/CalWORKs

- The California Work Opportunity and Responsibility for Kids (CalWORKs) is a public assistance program that gives cash assistance and services to eligible needy California families.
- If a family has little or no cash and needs housing, food, utilities, clothing or medical care, they may be eligible to receive immediate short-term help.
- Cash assistance and services may be available for:
  - Families that have a child(ren) in the home who has been deprived of parental support or care because of the absence, disability or death of either parent.
  - Families with a child(ren) when both parents are in the home, but the primary earner is unemployed.
  - Needy caretaker relatives of a foster child(ren).

*Other eligibility requirements include an applicant's citizenship, age, income, resources, assets and other factors.

*The monthly amount of cash assistance a family can receive depends on a number of reasons, including the number of people who are eligible, any special needs of those eligible people, the amount of income they receive, and the value of their property (vehicles, checking accounts, etc.)

Family Stabilization Services (FSS) and Housing Support Program (HSP)

- The FSS program provides intensive case management and services designed to ensure a basic level of stability and barrier removal within a family to achieve full participation in WTW activities.
- The HSP offers homeless CalWORKs Assistance Units (AU) assistance in obtaining temporary, permanent and stable housing.
- The HSP is administered by FSS Employment Services Counselors (ESC) with support from CalWORKs, Welfare-to-Work (WTW), the Riverside University Health Systems Behavioral Health (RUHS-BH) Advocates, and partnering community housing support agencies through the Housing Authority, contracted Rapid Rehousing vendors and the Continuum of Care (CoC).

How to access

- Apply for benefits through www.c4yourself.com (Website link)
- C4Yourself App

- Self Service Hotline (877)410-8827

Riverside County Department of Public Social Services Offices:

Western	Eastern	Central
Moreno Valley 12625 Heacock Street Moreno Valley, CA 92553 (951) 413-5200	Blythe 1225 West Hobson Way Blythe, CA 92225 (760) 921-5700	Banning 63 South Fourth Street Banning, CA 92220 (951) 922-7000
Norco 517 Parkridge Ave. Norco, CA 92860 (951) 272-5400	Cathedral City 68-615 Perez Road, Ste. 5 Cathedral City, CA 92234 (760) 773-6800	Hemet 541 N San Jacinto Avenue Hemet, CA 92543 (951) 791-3000
La Sierra 11060 Magnolia Avenue Riverside, CA 92505 (951) 358-3400	Coachella 1283 6th Street Coachella, 92236 (877) 410-8827	Lake Elsinore 1400 W. Minthorn St. Lake Elsinore, CA 92530 (951) 245-3100
Jurupa 5961 Mission Blvd. Ste. 100 Riverside, CA 92509 (951) 509-8000	Desert Hot Springs 65753 Pierson Blvd Desert Hot Springs, CA 92240 (877) 410-8827	Perris 201 Redlands Ave. Perris, CA 92571 (951) 940-6600
	Indio 44-199 Monroe Street, Ste. C Indio, CA 92201 (760) 863-2900	Temecula 43264 Business Park Dr, Ste. B-1 Temecula, CA 92590 (951) 600-6500

First Class Virtual Collaboration

June 2020

- CalWORKs Temporary Homeless Assistance voucher was requested from Man Kelly.
- Customer was approved for 16 nights. FSS intake was completed by Ernesto Zepeda on 6.16.2020.

August 2020

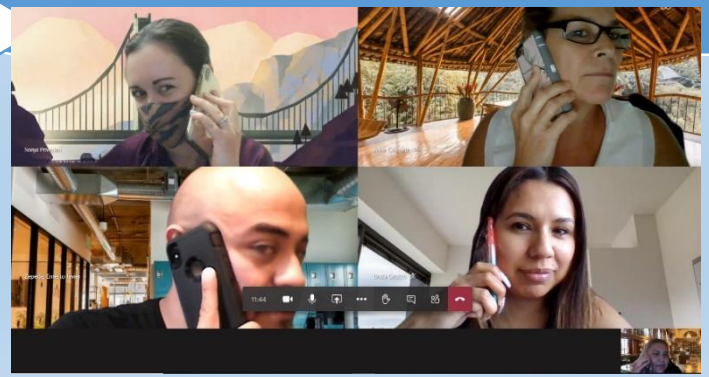
- Customer informed staff of unsafe living arrangements and needed to move out.
- Ernesto supported customer with the FSS/HSP 14 night voucher.

August 2020

- Customer filled out the Project Room Key packet.

August 2020

- Jovan Zebrowski secured an extension for three days with FSS.
- Customer was able to check in with dogs.



August 2020

- Customer was approved for a rental.
- Supervisor Keiana Forbes was informed that the unit was rented out and another available unit would be available soon.

August 2020

- Customer received an extension from Project Room Key for an additional 11 nights.

August 2020

- Customer went to go see a studio rental.
- Customer liked the studio Ernesto reached out to the rental property manager and sent the RUA packet to be processed.
- Inspection scheduled.

September 2020

- Kimberlee Samberson from HHOPE was contacted to explore HHOPE housing assistance.
- Kimberlee confirmed with Project Room Key that customer's hotel stay would be extended.

September 2020

- Ernesto Zepeda & Keiana Forbes were able to get a refrigerator delivered before inspection.
- The inspection required a re-inspection, repairs were completed.
- The family received the keys on 9.9.2020.

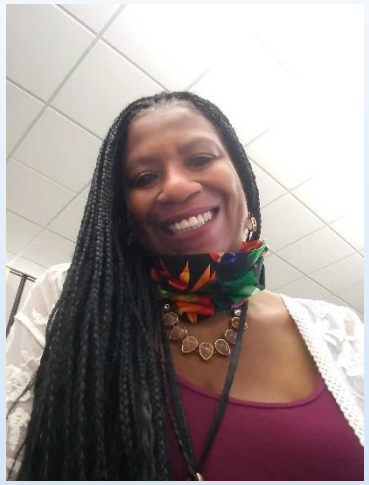
Special thanks to the collaborative efforts of:

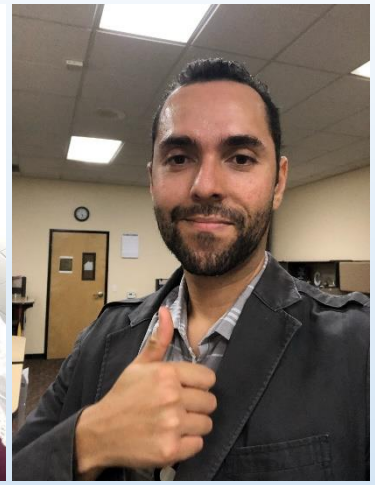
Margaret Adkins, Social Svc. Planner	Kimberlee Samberson, Senior Peer Support Specialist-HHOPE
Keiana Forbes, Supervising ESC	Anne Chicoine, BHSS
Jovan Zebrowski, Supervising ESC	Sonja Peverieri, CT II
Ernesto Zepeda, FSS ESC	Linda Orozco, BHS II
Shakia Holland, ESC	Melissa Camarena, BHS II
Man Kelly, Eligibility Tech II	Audrey Hall, Community Service Assistant
Laura Lucio, Housing Specialist	Veronica Barcelo, Eligibility Service Clerk
Jasmin Sanchez, Housing Specialist	Rosa's Furniture San Bernardino

Helpful Links

- www.c4yourself.com
- www.ruhealth.org
- https://www.cdss.ca.gov/inforesources/cdss-programs/housing-programs/project-roomkey

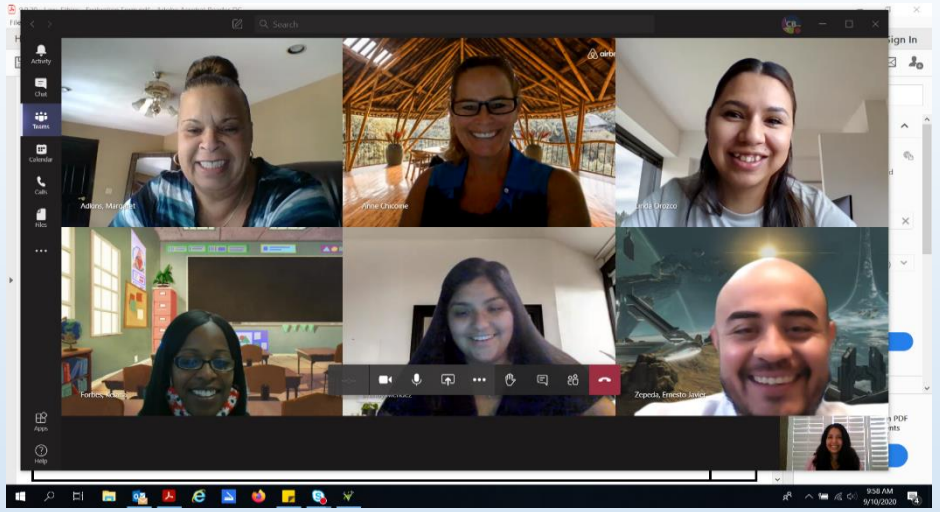
- https://www.rover.com/
- http://dpss.co.riverside.ca.us/self-sufficiency/employment-services/program-overview (Welfare to Work)
- https://www.rcdmh.org/Children-Services/Housing (HHOPE)
- https://www.harivco.org/ (Housing Authority)



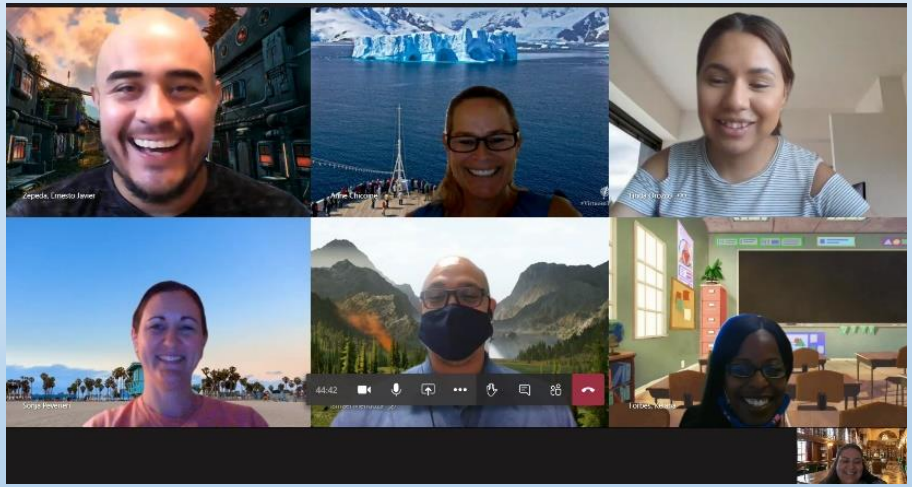


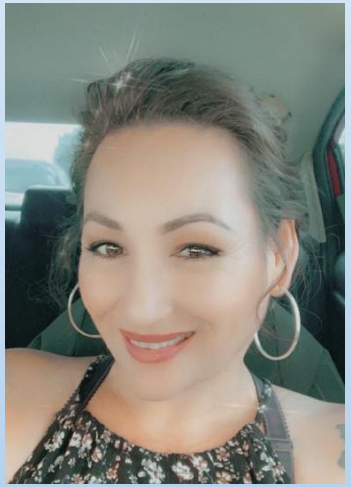
RIVERSIDE COUNTY
DEPARTMENT OF PUBLIC SOCIAL SERVICES

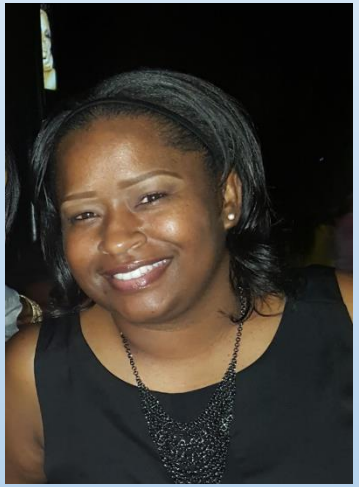
HOUSING AUTHORITY OF THE COUNTY OF RIVERSIDE
ESTABLISHED 1942

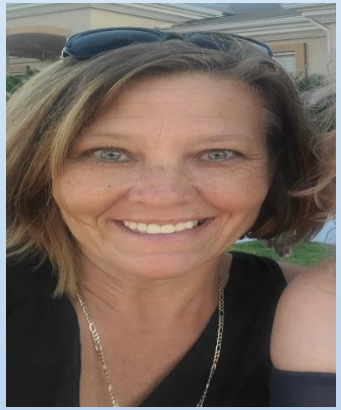


Riverside University HEALTH SYSTEM
Behavioral Health









RIVERSIDE COUNTY
DEPARTMENT OF ANIMAL SERVICES

Questions and Comments