

“Increasing Access to Income Benefits”

Multidisciplinary Approaches to End Homelessness

A CONTINUUM OF CARE DIVISION WEBINAR SERIES

Please sign in by typing your full name, title, and organization into the webinar chat box.

About the Webinar Series

Purpose

These webinars provide an opportunity to engage with local and regional experts on best practices, advocacy tools and resources available to prevent and end homelessness in Riverside County.

Recorded Webinars

After the live webinar has taken place, the recording will be added to our website.

Upcoming Webinars

We are working on securing speakers for future webinars and would love to feature you or your agency.

Email CoC@rivco.org if interested.

Agenda for Today

| | | |
|----------------------------|---|---|
| 10:00– 10:05 AM | Welcome | HHPWS – Continuum of Care Staff: Tanya Torno, CoC Manager & Tiffany Nelson, Community Program Specialist |
| 10:05 – 10:25 AM | Riverside University Health System - Behavioral Health | Marcus Cannon, Behavioral Health Administrator and Christine Shield, Behavioral Health Supervisor |
| 10:25 AM – 10:50 AM | DPSS Housing and Disability Advocacy Program (HDAP) | Luis Lopez, Program Specialist |
| 10:50 – 11:00 AM | Q&A: Please type your questions in the chat box. We will answer as many questions as possible at the end of the webinar. | |

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County of Riverside

HomeConnect Coordinated Entry System (CES)

**Marcus Cannon, Behavioral
Health Administrator**
Mcannon@ruhealth.org

**Christine Shield, Behavioral
Health Supervisor**
Cshield@ruhealth.org

The HomeConnect Coordinated Entry System (CES) assesses and refers individuals in need to available resources and assistance programs in Riverside County.



**Riverside
University**
HEALTH SYSTEM
Behavioral Health

**ARE YOU
HOMELESS**

OR

**AT RISK OF
LOSING
YOUR
HOUSING?**

**CALL
HOMECONNECT
800-498-8847
EMAIL
HOMECONNECT@RUHEALTH.ORG**

**HOMECONNECT
WANTS TO
CONNECT
YOU TO
AVAILABLE
RESOURCES
IN YOUR
COMMUNITY**

**QUESTIONS?
CALL US
800-498-8847**



**Riverside
University**
HEALTH SYSTEM
Behavioral Health

Riverside County Coordinated Entry System - HomeConnect
Referral Request

Date of call: _____ Time: _____ Received by (staff name): _____

Request Received by: Call Email In person Other _____

Received from: Self-referral Private party referral Agency referral

Name of private party / agency: _____ phone: _____

How did you hear about HomeConnect? _____

Caller Name: _____ Date of birth: _____

What is a safe number to reach you? _____ Soc Sec # _____

If a medical institution seeking discharge for a COVID19 patient, refer them to HA Transportation line (800) 909-0079 (and end call).

Is this a life-threatening emergency? YES If yes, instruct to hang up and call 911 (and end call) NO

If sick or seeking COVID testing? YES if yes, instruct to contact PCP or Community Health Center (800) 720-9553

If NO, and seeking housing, proceed with screening form below:

Because difficult relationships can cause housing and homelessness problems, we are asking all callers the following question: Does a partner, or anyone in your household, hurt, hit or threaten you? Yes No

If YES, link to DV service provider.

If no: In the last 6 months have you fled a relationship where you were being hurt, intimidated, threatened, or stalked?

Yes No If yes: Do you believe you are still in danger at this time? Yes No

If YES, link to DV service provider. If NO, proceed to the rest of the screening:

Are there any other adult family members with you age 18+ _____ Name/DOB? _____

Any minor children currently with you _____ If yes, what are their ages? _____

Are you, or is anyone with you pregnant? Yes No

What city are you in? _____ How long have you been in that area? _____

What is the location where you can be found? _____

Are you currently homeless? Yes No Homelessness Prevention (includes couch surfing)

How long have you been homeless? _____ Are you a Veteran? Yes No

Where did you sleep last night? _____ Where do you plan to sleep tonight? _____

What is your income? \$ _____ Source: _____

Do you have a serious health condition: No Yes Explain

Do you have a condition that compromises your immune system? No Yes

HomeConnect Services

PHONE-BASED

- ✓ Problem Solving
- ✓ Diversion
- ✓ Connection to resources

IN-PERSON

- ✓ Outreach
- ✓ Housing Navigation
- ✓ Case Management

Contact HomeConnect:

HomeConnect@ruhealth.org

Or

800-498-8847



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County of Riverside Housing and Disability Advocacy Program (HDAP)

Luis Lopez, Program Specialist
lulopez@rivco.org

The Housing & Disability Advocacy Program (HDAP) assists disabled individuals who are experiencing homelessness to apply for disability benefit programs.



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Program Overview

The Housing and Disability Advocacy Program (HDAP) was established by Assembly Bill 1603 (Chapter 25, Statutes of 2016) to assist disabled individuals who are experiencing homelessness apply for disability benefit programs while also providing housing assistance for eligible applicants.

Why is HDAP Needed?

For people with disabilities who experience homelessness, navigating the SSI/SSDI application process can be extremely challenging, including:

- Difficulties obtaining records
- Lack of identification and other forms of documentation
- Difficulties in communicating with SSA and receiving mail correspondence

Although many people experiencing homelessness are eligible for SSI/SSDI benefits, their inability to document their disability and apply for benefits can be a major barrier to receiving them.

How can HDAP assist?

HDAP can help relieve the program's staffing burden to complete the SSI/SSDI Outreach, Access, and Recovery (SOAR) application process on behalf of disabled participants.

HDAP helps participants increase their income.

Housing providers can improve their program's outcomes by helping their participants increase their total income.

HDAP Eligibility

Individuals who are disabled, or likely disabled, and who are experiencing homelessness, as defined by 24 CFR 91.5

Highest priority is given to chronically homeless individuals and those who rely most heavily on state and county funded services.

Individuals who are already receiving disability benefits and/or have stable housing are not eligible to HDAP.

HDAP Application Process

The process to access HDAP service can be through a referral from HomeConnect, Project RoomKey, CoC Service Provider, or DPSS Departments.

Prior to HDAP Staff completing an HDAP application, consumers must first pass the screening outlined by the Housing and Disability Advocacy Program (HDAP) Screening Process Form.

The screening tool determines whether or not HDAP Staff can proceed with HDAP application and enrollment. Do Not submit an application for those individuals who do not pass the screening.

Contact the HDAP Coordinator for any questions

Effective Referrals

Completed Housing and Disability Advocacy Program (HDAP) Applications are to be submitted to the HDAP Coordinator via email.

Luis Lopez, Program Specialist

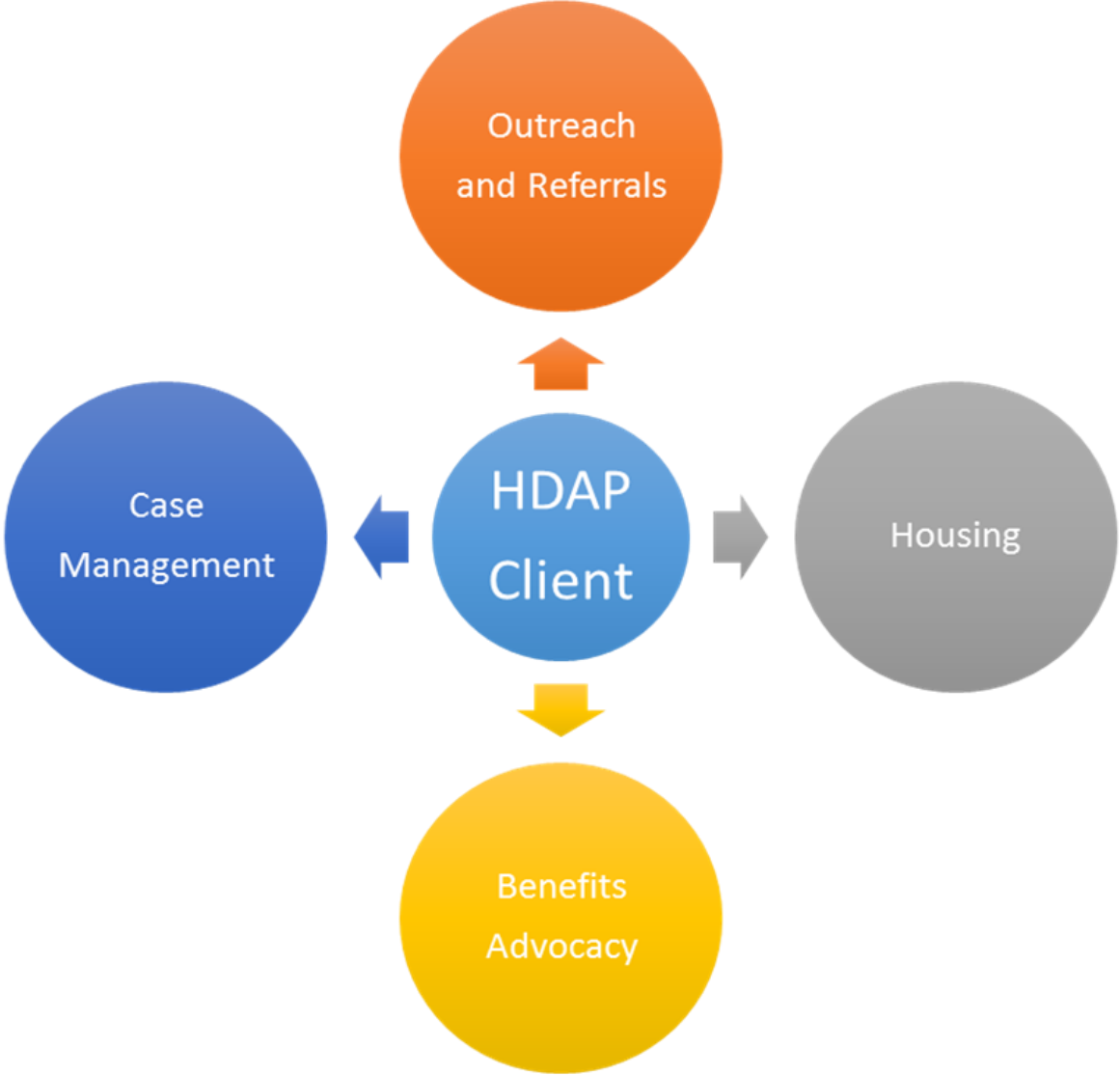
Email: DPSSHDAP@rivco.org

Main: (951) 955-9004

Cell: (951) 205-8061

If referred participants meet eligibility criteria; HDAP staff will schedule a time to complete the application and enrollment with the participant or the case manager via telephone.

HDAP Core Components



Outreach and Case Management Services

Generally, these components will be provided by the referring agency or organization.

The case management shall be for the length of time HDAP serves the participant, or until the client is transitioned to permanent housing with case management and supportive services component.

Disability Income Advocacy Services

Eligible HDAP participant are provided advocacy services to complete the entire application process for disability income benefits including:

Coordinating with federal and state offices for all of the following relative to the disability income benefit: pending applications; appeals; and advocating on behalf of the program participant

Obtaining all relevant documentation from hospitals/medical centers, physicians, clinics, employers, case managers and others to meet the necessary burden of proof of a recipient's disability.

Housing Placement

Prioritized participants for housing placement will receive HDAP Interim Housing throughout the disability application process.

Prioritized participants are defined as eligible HDAP participants with a CES HomeConnect referral for housing placement such as PSH, RRH, and or Section 8.

Participants that are not served by HDAP Interim Housing assistance, but need housing services, will be linked to housing through CES and the Continuum of Care Service Providers.

How long can participants stay in HDAP?

Once a participant is approved for HDAP services, the participant will remain eligible for continued advocacy and/or housing assistance until both the application process for the disability benefits is complete (i.e., approved or denied with no appeals left) and they are stably housed in permanent housing.

Suppose a program participant decides not to pursue an application for disability benefits. In that case, assistance in developing a transition plan for housing support through other available resources in the community will be provided to avoid a return to homelessness.

HDAP Coordinator

Luis Lopez, Program Specialist

Email: DPSSHDAP@rivco.org

Main: (951) 955-9004

Cell: (951) 205-8061



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MULTIDISCIPLINARY APPROACHES TO ENDING HOMELESSNESS



A County of Riverside Continuum of Care Webinar Series



Contact CoC@rivco.org for more information.

Q & A

COLLABORATING TO END FAMILY HOMELESSNESS

THURSDAY

OCTOBER 22

10:00 -
11:00 AM

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MICROSOFT TEAMS
MEETING](#)



CalWORKs Housing Support Program,
CalWORKs Welfare-to-Work, and
CalWORKs Behavioral Health Collaboration:

This presentation highlights the challenges, multiple agency involvement, resources, and service delivery barriers by way of a timeline to transition one family from homelessness to housing.

Speakers:
Ernesto Zepeda, Employment Services Counselor
Anne Chicoine, Behavioral Health Services Supervisor

NEXT UP



For more information on upcoming webinars, please contact the HHPWS Continuum of Care Division

CoC@rivco.org



BROUGHT TO YOU BY THE DEPARTMENT OF HOUSING, HOMELESSNESS PREVENTION & WORKFORCE SOLUTIONS

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