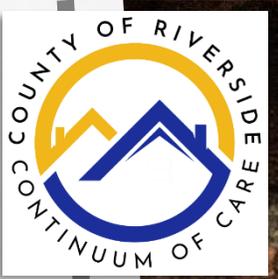




HWS HOUSING AND
WORKFORCE
SOLUTIONS
ENGAGE. ENCOURAGE. EQUIP.



Multidisciplinary Approaches to Ending Homelessness

A CONTINUUM OF CARE WEBINAR SERIES

Outreach Best Practices

AUGUST 31ST, 2023



Please sign in by typing your full name, title, and organization into the webinar chat box.

About the Webinar Series

PURPOSE

THESE WEBINARS PROVIDE AN OPPORTUNITY TO ENGAGE WITH LOCAL AND REGIONAL EXPERTS ON BEST PRACTICES, ADVOCACY TOOLS AND RESOURCES AVAILABLE TO PREVENT AND END HOMELESSNESS IN RIVERSIDE COUNTY.

RECORDED WEBINARS

AFTER THE LIVE WEBINAR HAS TAKEN PLACE, THE RECORDING WILL BE ADDED TO OUR WEBSITE.

UPCOMING WEBINARS

WE ARE WORKING ON SECURING SPEAKERS FOR FUTURE WEBINARS AND WOULD LOVE TO FEATURE YOU OR YOUR AGENCY.

EMAIL COC@RIVCO.ORG IF INTERESTED.

AGENDA FOR TODAY

10:00 – 10:10 AM	Welcome & Introduction	HWS Staff
10:10 – 10:30 AM	Outreach Engagement	Amy Primrose-Puente Program Specialist II Housing and Workforce Solutions
10:30 – 10:50AM	Obtaining Vital Documents	Marquis T. Palmer Outreach City of Riverside
10:50 – 11:00 AM	Q&A: Please type your questions in the chat box. We will answer as many questions as possible at the end of the webinar.	

Please sign in by typing your full name, title, and organization into the webinar chat box.

Street Outreach



Amy Primrose-Puente

Housing Crisis Response

- Individuals experiencing homelessness, *are in a crisis*
- People in a housing crisis, react to life in crisis mode
- Street outreach is meant to be a guide out of that crisis
- You are the advocate, not the enforcer*

Safety

- Be aware of your surroundings
- Trust your instincts
- Don't outreach alone
- Watch your step
- Knock
- Carry vienna sausages



Engagement

- Be honest. Be genuine. Don't promise something you can't deliver
- While building trust, be trauma informed. Don't take it apart if you can't put it back together.
- It's your clients life—
which means, these are their choices.
- Help them find hope. You are their guide.



Case Management

Make a plan and work the plan.

Plan A

Plan B

Plan C

Be an out of the box thinker

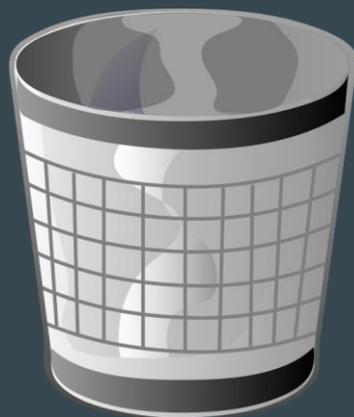
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If one of the pieces of the puzzle are missing, then make a new piece.

Diversion



Housing



Self Care



OBTAINING VITAL DOCUMENTS

MARQUIS T PALMER

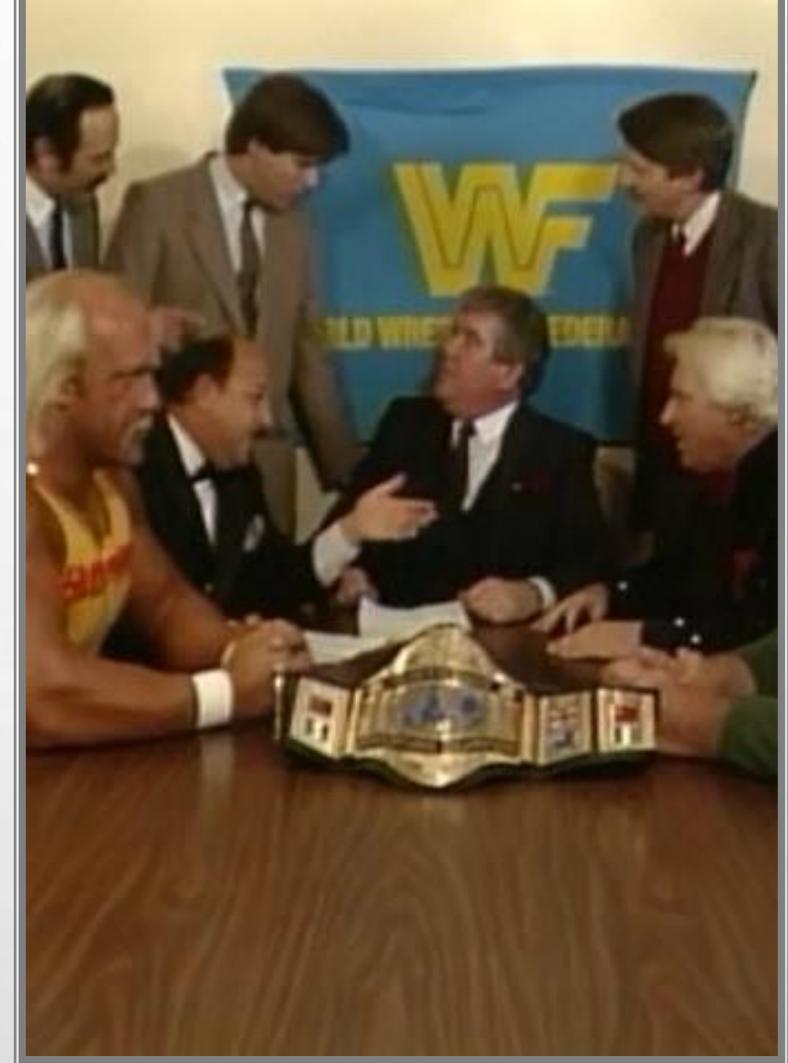
CITY OF RIVERSIDE



VITAL DOCUMENTATION

VITAL DOCUMENTS ARE THE NECESSARY ADMINISTRATIVE/IDENTIFYING MATERIAL(S) THAT MAY BE REQUIRED IN THE PROCESS OF STABILIZATION.

VITAL DOCUMENTS ARE USED FREQUENTLY DURING SEVERAL APPLICATION PROCESSES, ELIGIBILITY STANDARDS, AND PROGRAM REQUIREMENTS.



COMMON IDENTIFICATION MATERIALS

SOCIAL SECURITY CARD

- A SOCIAL SECURITY CARD IS A DOCUMENT THAT CONTAINS THE CARDHOLDER'S NAME AND SOCIAL SECURITY NUMBER (SSN), WHICH IS A UNIQUE IDENTIFIER FOR CITIZENS AND RESIDENTS IN THE UNITED STATES ¹. THE CARD IS USED TO RECORD AND TRACK A PERSON'S EARNINGS, BENEFITS, AND TAXES ¹. THERE ARE THREE TYPES OF CARDS, DEPENDING ON THE PERSON'S CITIZENSHIP AND WORK STATUS ². TO APPLY FOR A CARD, ONE NEEDS TO PROVIDE ORIGINAL DOCUMENTS TO PROVE THEIR IDENTITY, AGE, AND CITIZENSHIP OR RESIDENCY ²³.

COMMON IDENTIFICATION MATERIALS

STATE/FEDERAL ISSUED ID CARD

- A STATE IDENTIFICATION CARD IS A FORM OF IDENTIFICATION THAT IS ISSUED BY THE DEPARTMENT OF MOTOR VEHICLES (DMV) IN MOST STATES. IT IS SIMILAR TO A DRIVER'S LICENSE, BUT IT DOES NOT ALLOW THE HOLDER TO OPERATE A MOTOR VEHICLE. THE REQUIREMENTS FOR OBTAINING A STATE ID CARD VARY FROM STATE TO STATE, BUT THEY TYPICALLY INCLUDE PROVIDING DOCUMENTATION OF YOUR IDENTITY, AGE, RESIDENCY, AND CITIZENSHIP ¹. IN SOME STATES, MINORS ARE ALSO ELIGIBLE TO APPLY FOR AN ID CARD ¹. THE APPLICATION PROCESS USUALLY INVOLVES SUBMITTING YOUR APPLICATION AND DOCUMENTS IN PERSON AT A DMV OFFICE, WHERE YOU WILL BE REQUIRED TO HAVE YOUR PHOTOGRAPH AND FINGERPRINTS TAKEN ¹. THE COST OF OBTAINING AN ID CARD IS GENERALLY LESS THAN THAT OF A DRIVER'S LICENSE ¹.

COMMON IDENTIFICATION MATERIALS

BIRTH CERTIFICATE

- A **BIRTH CERTIFICATE** IS AN OFFICIAL DOCUMENT ISSUED BY THE GOVERNMENT TO RECORD A PERSON'S BIRTH. IT CONTAINS INFORMATION SUCH AS THE PERSON'S NAME, GENDER, DATE OF BIRTH, PLACE OF BIRTH, AND PARENTAGE ¹. THE DOCUMENT SERVES AS PROOF OF IDENTITY AND CITIZENSHIP AND IS OFTEN REQUIRED FOR VARIOUS PURPOSES SUCH AS OBTAINING A PASSPORT, ENROLLING IN SCHOOL, OR APPLYING FOR A DRIVER'S LICENSE ².

ADDITIONAL IDENTIFYING MATERIALS...

PASSPORTS

DD214

ALIEN/RESIDENCY CARDS

MILITARY ID CARD

NATURALIZATION CERTIFICATE

TRIBAL ID CARDS



COMMON ADMINISTRATIVE DOCUMENTS PROOF OF INCOME/BENEFITS

AWARD LETTERS

-PENSION, RETIREMENT, SOCIAL SECURITY, MILITARY, CHILD SUPPORT, ETC.

PROOF OF INCOME/EARNINGS

-CHECK STUBS, SALARY EARNINGS, W-2

THE COMMON PURPOSE OF PRESENTING THESE MATERIALS MAY BE TO SHOW FINANCIAL STABILITY AND OR A GENERAL QUALIFIER FOR MAINSTREAM RENTAL SUBSIDY PROGRAMS.



VERIFICATIONS

HOMELESS VERIFICATIONS: A THIRD PARTY DOCUMENT THAT VERIFIES/CONFIRMS THE LENGTH OF TIME IN AN INDIVIDUAL'S HOMELESS STATUS.

DISABILITY VERIFICATION:

IS USED TO VERIFY AND ACQUIRE INFORMATION ABOUT A PERSON CLAIMING TO BE UNDER THE DISABILITY CATEGORY. THESE FORMS ARE IMPORTANT FOR EFFECTIVELY ENLISTING DATA THAT REQUIRES VERIFICATION AND SERVE AS PROOF OR EVIDENCE FOR A DISABLED PERSON WITH REGARDS TO CLAIMING ALLOWANCES AND BENEFITS



A photograph of a wrestling match in progress. On the left, a blonde wrestler (The Undertaker) is seen from the side, wearing gold trunks with a white 'W' logo. In the center, a referee in a light blue shirt and black bow tie is looking down. On the right, another wrestler (The Rock) is seen from the side, wearing blue and yellow trunks. The background shows a crowd of spectators and a 'WF' logo on the arena wall. A semi-transparent white bar is at the bottom of the image.

ROUND TABLE/DISCUSSION

SCENARIO 1

JASON

- HOMELESS FOR OVER 12 YEARS
- US MILITARY VETERAN HONORABLE DISCHARGE
- NO ID CARD
- NO SSN CARD
- HAS MENTAL DISABILITY (DIAGNOSED)

ELIGIBLE FOR HUDVASH/VETERANS HOUSING



QUESTIONS & COMMENTS

NEXT WEBINAR: THURSDAY SEPTEMBER 21ST, 2023

FOR QUESTIONS EMAIL COC@RIVCO.ORG

