

Multidisciplinary Approaches to Ending Homelessness

A County of Riverside Continuum of Care (CoC) Webinar Series
Contact JLagunas@rivco.org for more information.



Riverside County Department of Child Support Services (DCSS)-Client Navigation

CLIENT NAVIGATION

Resources to support clients with open cases, understanding the role and impact of child support services, and enforcement actions to collect child support.

Thursday, April 13th

10:00 am - 11:00 am

[LINK TO WEBINAR](#)



Paola Castro

Riverside County DCSS-Supervising Attorney

Paola Castro is a Supervising Child Support Attorney at Riverside County Department of Child Support Services. She has over 10 years of experience as a child support attorney in various IV-D agencies. She attended the University of California Riverside and Loyola Law School in New Orleans. Paola's specialties include child support calculations, UIFSA, and complaint resolution. She has previously presented on the topics of customer service and negotiation. Paola is passionate about public service and the crucial role that government attorneys play in encouraging procedural justice and helping families understand the child support system. On her free time, Paola enjoys going on hikes, watching movies, and spending time with her family.

Sotheara Ly

Riverside County DCSS-Marketing and Outreach Team

Sotheara Ly is a media production specialist with over 7+ years of experience in Graphic Design, Photography, Videography, and Motion Graphics. Sotheara has received multiple awards in his field including 3rd place nationally in Skills USA's Graphic Communication competition, 2nd regionally in American Advertising Awards, and 1st regionally in Association of College Unions International's "Steal this Idea Competition". Sotheara is part of the media and outreach team with the Riverside County Department of Child Support Services that helps plan, advertise, and create media outreach events.



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