



HWS HOUSING AND
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Serving Vulnerable Populations and High Barrier Clients

Multidisciplinary Approaches to Ending Homelessness

A CONTINUUM OF CARE WEBINAR
SERIES

Please sign in by typing your full name, title, and organization into the webinar chat box.

About the Webinar Series

Purpose

These webinars provide an opportunity to engage with local and regional experts on best practices, advocacy tools and resources available to prevent and end homelessness in Riverside County.

Recorded Webinars

After the live webinar has taken place, the recording will be added to our website.

Upcoming Webinars

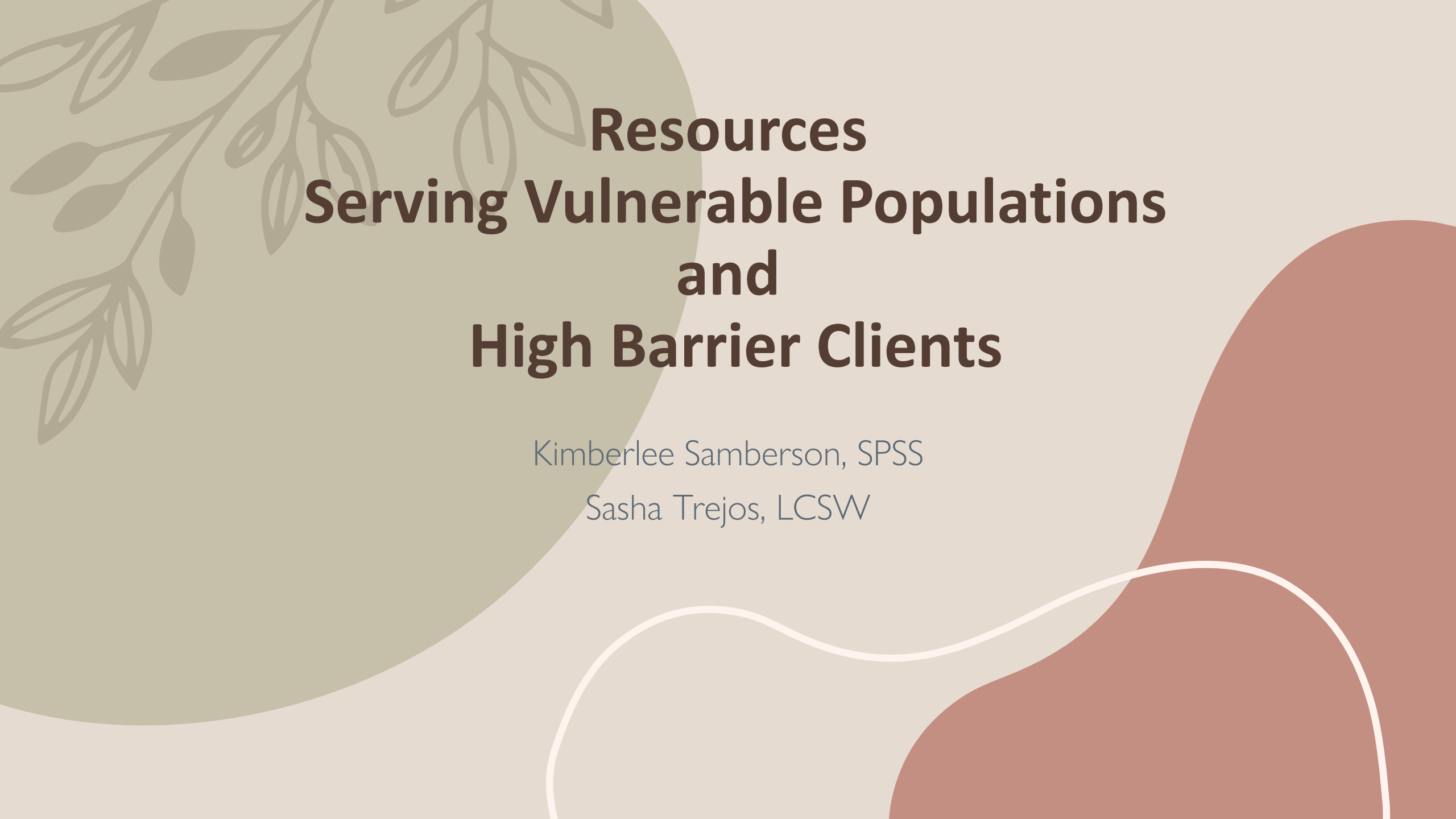
We are working on securing speakers for future webinars and would love to feature you or your agency.

Email CoC@rivco.org if interested.

Agenda for Today

10:00 – 10:10 AM	Welcome	CoC Deputy Director -Tanya Torno
10:10 – 10:30 AM	RUHS	Kimberlee Samberson , Senior Peer Support Specialist Sasha Trejos, Licensed Clinical Social Worker
10:30 – 10:50 AM	CoC	Monique Guerra, Community Program Specialist I
10:50 – 11:00 AM	Q&A: Please type your questions in the chat box. We will answer as many questions as possible at the end of the webinar.	

Please sign in by typing your full name, title, and organization into the webinar chat box.



Resources Serving Vulnerable Populations and High Barrier Clients

Kimberlee Samberson, SPSS

Sasha Trejos, LCSW

Resources

-CARES Line

-HomeConnect

-Sobering Center

-Mental Health Urgent Care

-Crisis Support system of Care

- Emergency Treatment Services

- Enhanced Care Management

-Community Supports

OTHER:

-988 Suicide and Crisis Lifeline

- 2-1-1

-Transportation

CARES LINE

The Community Access, Referral, Evaluation and Support line (CARES Line) is available 24 hours a day, 7 days a week and provides screening and linkage to both Mental Health and Substance Use programs.

(800) 499-3008



HOMECONNECT

Provides housing and homeless resources and assistance in Riverside County.

(800) 498-8847



SOBERING CENTER

Servicing individuals with Substance Abuse Disorders
Individuals under the influence. Guest can stay 6-10
hours, 15 sobering spaces open 24/7 365 days.

951-358-4308

10003 County Farm Rd.
Riverside CA 92503

MENTAL HEALTH URGENT CARE

Riverside (for adults ages 18 and over)

9990 County Farm Rd.
Bldg. 2

Riverside, CA 92503
(951) 509-2499

Perris (Youth and Adults ages 13 and older)

85 Ramona Expressway
Suites 1-3

Perris, CA 92571
(951) 349-4195

Palm Springs (Youth and Adults ages 13 and older)

2500 N Palm Canyon Dr.
Suite A1 – A4
Palm Springs, CA 92262
(442) 268-7000

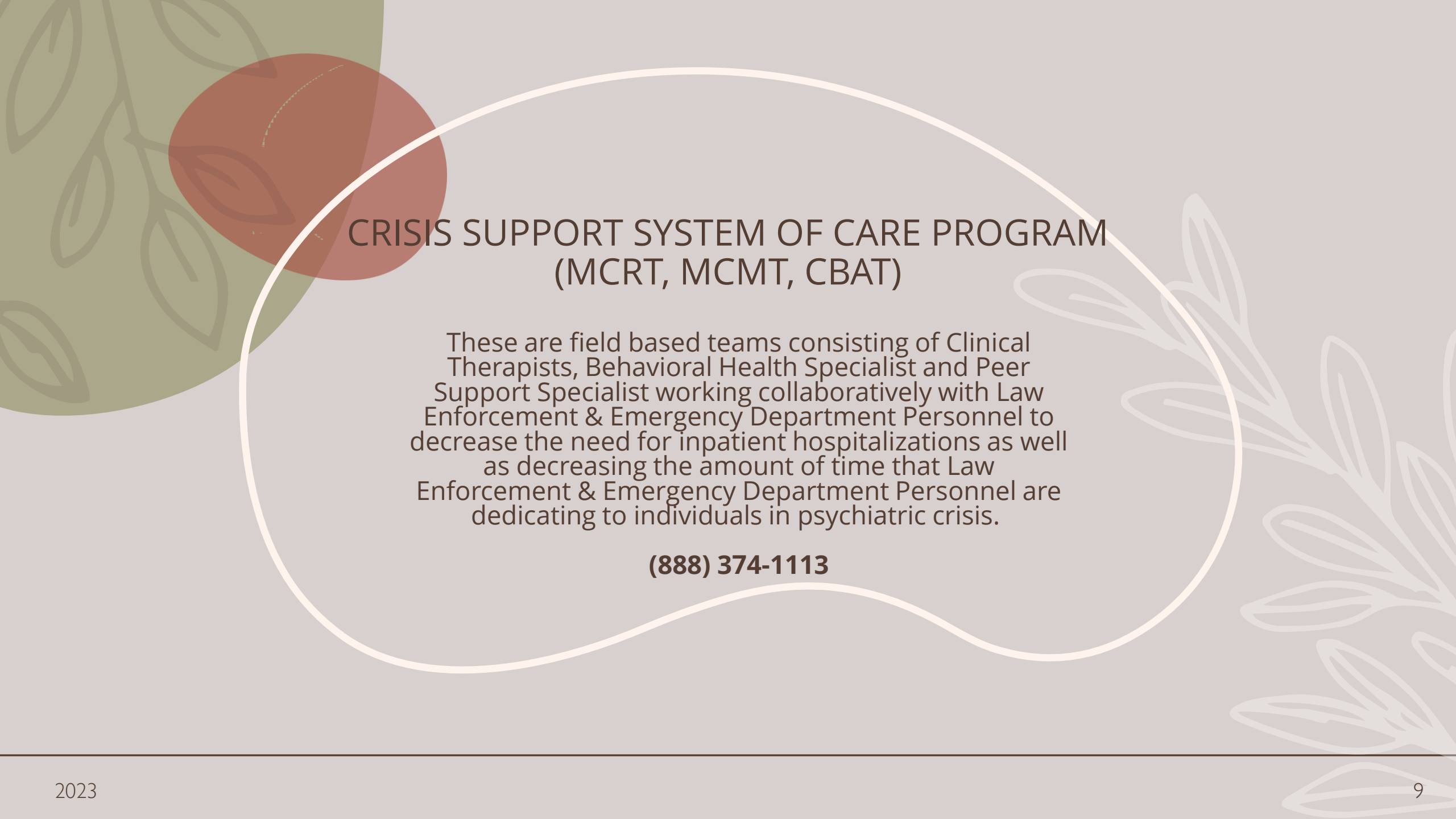
Experiencing mental health crisis; troubling thoughts, feelings or behaviors.

All are welcome regardless of insurance type or ability to pay.

All services are voluntary

Open 24/7 7 days a week

Counseling and nursing, as well as psychiatric medications are available.



CRISIS SUPPORT SYSTEM OF CARE PROGRAM (MCRT, MCMT, CBAT)

These are field based teams consisting of Clinical Therapists, Behavioral Health Specialist and Peer Support Specialist working collaboratively with Law Enforcement & Emergency Department Personnel to decrease the need for inpatient hospitalizations as well as decreasing the amount of time that Law Enforcement & Emergency Department Personnel are dedicating to individuals in psychiatric crisis.

(888) 374-1113

EMERGENCY TREATMENT SERVICES (ETS)

Emergency Treatment Services (ETS) provides psychiatric emergency services 24 hours a day, 7 days a week for all ages. Consumers may be referred to the Inpatient Treatment Facility (ITF) or other private hospitals.

The treatment goal is to stabilize and return the individual to a level of functioning that will enable the person to return to the community and, when appropriate, receive mental health services on an outpatient basis.

- Medication
- Individual and group therapy in a structured, supervised setting
- Discharge planning and coordination
- Placement services
- Referrals

9990 County Farm Road, Suite 4, Riverside, CA 92503

(951) 358-4700



ENHANCED CARE MANAGEMENT

The goal of an ECM benefit is to provide a whole-person approach to care that addresses the clinical and non-clinical needs of high-need Medi-Cal beneficiaries enrolled in managed care health plans (MCPs). ECM is a collaborative and interdisciplinary approach to providing intensive and comprehensive care management services.

IEHP/MOLINA

COMMUNITY SUPPORTS

Community Supports are new statewide services provided by Medi-Cal managed care plans as cost-effective alternatives to traditional medical services or settings. Community Supports are designed to address social drivers of health (factors in people's lives that influence their health). All Medi-Cal managed care plans are encouraged to offer as many of the following 14 Community Supports as possible:

Community Transition Services/Nursing
Facility Transition to a Home
Personal Care and Homemaker Services
Environmental Accessibility Adaptations
(Home Modifications)
Medically Supportive Food/Meals/Medically
Tailored Meals
Sobering Centers
Asthma Remediation

Housing Transition Navigation Services
Housing Deposits
Housing Tenancy and Sustaining Services
Short-Term Post-Hospitalization Housing
Recuperative Care (Medical Respite)
Day Habilitation Programs
Caregiver Respite Services
Nursing Facility Transition/Diversion to Assisted Living
Facilities

Additional Resources

988 Suicide and Crisis Lifeline (800-273-8255)

When people call, text, or chat 988, they will be connected to trained counselors that are part of the existing Lifeline network. These trained counselors will listen, understand how their problems are affecting them, provide support, and connect them to resources if necessary.

2-1-1

Free and confidential service that helps people across North America find the local resources they need. 24 hours a day, 7 days a week.

Transportation

Documents



ENGAGEMENT

Acknowledgement

Flexibility

Respect

Choice




Acknowledgement

Flexibility

Respect

Choice



Thank you

Questions?

Kimberlee Samberson, SPSS
KSamberson@ruhealth.org

Sasha Trejos, LCSW
strejos@ruhealth.org

Serving Vulnerable Populations and High Barrier Clients

CoC Resources and Programs



HWS HOUSING AND
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**Multidisciplinary Approaches to
Ending Homelessness**



Resources We Will Go Over

- ❑ Our Vulnerable Populations
- ❑ Riverside County CoC Programs (by district)
- ❑ Youth Resource Directory
- ❑ County of Riverside Resource Guide

The Riverside County Homeless Action Plan

Invest in programs that will immediately address the needs of special populations and prevent them from becoming homeless

- Transitional Age Youth
 - Older adults/Seniors
 - Veterans
- Families with Children



Riverside County Continuum of Care Programs – District 2

Agency	Service Region	Point of Contact: Name and Phone #
Street Outreach Services		
CityNet	District 1	Pamay Bui (951) 505-6345
Operation Safehouse	County-wide	AJ Vasquez (951) 515-5508
Path of Life Ministries	District 1	Victor Beecham (951) 880-3476
RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5040
Social Work Action Group	District 1	Outreach Hotline (833) 792-4674
Step Up on Second, Inc	District 1	Albert Rivera (909) 963-5355
Emergency Shelter		
DPSS-Adult Services Division	County-wide	Hotline (800) 491-7123
Operation Safehouse	County-wide	Hotline (951) 351-4418
Path of Life Ministries	District 1	Stephanie Spinner (951) 333-0672
RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5050
Social Work Action Group	District 1	Aaron Petroff (951) 496-8790
Rapid Rehousing/Rental Assistance *Move-in assistance and 1 – 12 months of rental assistance for literally homeless households who are low barrier. Referrals are made through CES By-Name List 1-800-498-8847		
DPSS-Adult Services Division	County-wide	Hotline (800) 491-7123
Inland SoCal 211	County-wide	Shirley Velador (909) 980-2857 x238
Lighthouse Social Services	County-wide	Tania Johnson (909) 953-5970
QueerWorks	County-wide (DV Victims)	Jacob Rostovsky (818) 430-8290
RUHS-Behavioral Health	County-wide	HHOPE Line (951) 715-5050
The Salvation Army-Riverside	County-wide	Captain Kelly Cain (909) 496-8697
Transgender Health and Wellness Center	County-wide (DV Victims)	Marisol Leos (760) 668-9903
Permanent Supportive Housing *Long-term subsidies with wraparound services for chronically homeless individuals. Note these programs are generally at capacity and all referrals are made through HomeConnect CES By-Name List 1-800-498-8847		
Housing Authority	County-wide	Averie Lozano (951) 343-5406
Lighthouse Social Services	County-wide	Karyn Young-Lowe (951) 571-3533
Path of Life Ministries	County-wide	Jennifer Gonzales (951) 801-1081
RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5050



Riverside County Continuum of Care Programs – District 1

Agency	Service Region	Point of Contact: Name and Phone #
Street Outreach Services		
CityNet	District 1	Pamay Bui (951) 505-6345
Operation Safehouse	County-wide	AJ Vasquez (951) 515-5508
Path of Life Ministries	District 1	Victor Beecham (951) 880-3476
RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5040
Social Work Action Group	District 1	Outreach Hotline (833) 792-4674
Step Up on Second, Inc	District 1	Albert Rivera (909) 963-5355
Emergency Shelter		
DPSS-Adult Services Division	County-wide	Hotline (800) 491-7123
Operation Safehouse	County-wide	Hotline (951) 351-4418
Path of Life Ministries	District 1	Stephanie Spinner (951) 333-0672
RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5050
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Lighthouse Social Services	County-wide	Tania Johnson (909) 953-5970
QueerWorks	County-wide (DV Victims)	Jacob Rostovsky (818) 430-8290
RUHS-Behavioral Health	County-wide	HHOPE Line (951) 715-5050
The Salvation Army-Riverside	County-wide	Captain Kelly Cain (909) 496-8697
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RUHS-Behavioral Health	County-wide	HHOPE Hotline (951) 715-5050

HWS - CoC Homeless Youth Resource Directory

To make any updates, corrections or changes, please email Mariel Sarmiento at MSarmiento@rivco.org. Thank you!

HOTLINES / STREET OUTREACH

Call HomeConnect 800-498-8847 or 211 any time, any day

Phone Numbers/Hotlines

Agency Name	City	Phone	Hours	Resource Type
National Runaway Safeline	Nation-wide	1-800-RUNAWAY (1-800-786-7979)	24/7	For runaways and homeless youth
National Domestic Violence Hotline		1-800-799-7233		For domestic violence
National Human Trafficking Resource Center		1-888-573-7888		For human trafficking
California Youth Crisis Line	State-wide	1-800-843-5200		For any youth ages 12-24 to call at any time for any current/future crisis
California Coalition to Abolish Slavery and Trafficking (CA CAST)		1-888-539-2373 (888-KEY-2-FREE)		CA CAST - provides comprehensive services to survivors and advocates for policies and legislation against slavery and trafficking
Independent Living Program (ILP)	Riverside County	1-877-410-8277		For former Foster Youth, a state-wide program that offers a wide range of resources see casfcs.ca.gov/inquiry_offices to find services in your county
National Alliance on Mental Illness (NAMI) Coachella Valley	Coachella Valley	1-800-950-NAMI (6264) or if in crisis, text "nami" to 741-741		For assistance with mental illnesses services
NAMI Peer Navigation Line	Coachella Valley	1-888-768-4968		For navigating behavioral health system
Community Connect	Riverside	1-800-464-1123 or 211 if in crisis		For any resources/services needed within the county *have pen and paper ready to take notes
Alternatives to Domestic Violence	Hemets	1-800-839-7748		90 day emergency shelter, 11P-6 months
MFI Recovery Center Riverside	Riverside	1-866-218-6697	For substance abuse - outlier centers located in Manning, Murrieta and Hemet	

Youth Street Outreach Teams

Agency Name	City	Email	Phone	Contact Person	Hours	Target Population	Resource Type
Street Outreach Teams	Desert	StreetOutreachWorkersRespond@operationsafehouse.org	951.858.1785	Desert Street Outreach	24/7	Anyone	Street Outreach: Providing services 24 hours a day for runaway and homeless youth and victims of human trafficking throughout Riverside County.
	Desert	bshaski@operationsafehouse.org	760.641.0409	Desert Street Outreach Assistant Director - Brandy Shaski			
	Desert	desertoutreach@operation	951.783.5893	Desert Street Outreach			
	Riverside	kluna@operationsafehouse.org	951.207.7822	Street Outreach Worker - Kaylee Luna			
	Riverside	desertoutreach@operation	951.515.8914	Desert Street Outreach			
	Riverside	avasquez@operationsafehouse.org	951.515.5508	Street Outreach Director - AJ Vasquez			
	Riverside	ibernal@operationsafehouse.org	951.858.4063	Street Outreach Workers - Jaciel Bernal Santos			
Riverside	dbarron@operationsafehouse.org	951.515.4614	Street Outreach Worker - Dominique Barron				

HOUSING

Agency Name	Address	City	Zip Code	Email	Phone	Contact Person	Hours	Target Population	Resource Type
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Emergency Shelters

Youth Support

For referrals to Social Services dial 211

Youth Opportunity Centers

Hemet	951-765-0917
Indio	760-775-2887
Lake Elsinore	951-471-8415
Moreno Valley	951-653-1311
Riverside	951-683-9622

What's Up? SafeHouse App

toll-free 844-204-0880
OR download app

Operation Safe House

800-561-6944 24hr Hotline

Suicide & Crisis Lifeline Dial 988

Transitional Age Youth Drop-in Centers

Stepping Stone - Riverside	951-955-9800
Arena - Perris	951-940-6755
Desert Flow - La Quinta	760-863-7970

LGBTQ+ Crisis Support

The Trevor Project 866-488-7386 OR TEXT
"START" TO 678-678



Emergency Shelters

Referrals to Social Services dial 211

Path of Life (Riverside)	951-462-9822
Coachella Valley Rescue Mission	760-851-2160
Martha's Village & Kitchen	760-288-3313
Valley Restart (Hemet & San Jacinto)	951-766-7476
City Net (Corona & Norco Residents)	951-390-3567
Project Touch (Murrieta Residents)	951-677-9661

Are you homeless or at risk of losing your housing?

Call HomeConnect
800-498-8847

HomeConnect wants to connect you to available resources in your community



HWS HOUSING AND WORKFORCE SOLUTIONS
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www.rivcohws.org/continuum-care-division.org

COUNTY OF RIVERSIDE RESOURCE GUIDE



PARTNERING WITH COMMUNITIES TO PROTECT AND EMPOWER VULNERABLE PEOPLE

Revised 02/21/2023

Health Services Suicide & Crisis Lifeline dial 988

Family Health Care Centers

Banning	951-849-6794
Corona	951-272-5445
Hemet	951-766-2450
Indio	760-863-8283
Jurupa	951-360-8795
Lake Elsinore	951-471-4200
Palm Springs	760-778-2210
Perris	951-940-6700
Riverside	951-358-6000
Rubidoux	951-955-0840
Moreno Valley	951-867-3900

Mental Health Urgent Care

Riverside	951-509-2499
Palm Springs	760-424-5602
Perris	951-349-4195

National Domestic Violence

800-799-SAFE or text "START" to 887788

Domestic Violence Shelters

Alternatives to Domestic Violence

Riverside	951-683-0829
Toll-Free	800-339-7233
Shelter from the Storm	
Palm Desert	760-328-7233
24 hr Hotline	800-775-6055
The Sheepfold	877-743-3736

Department of Public Social Services 24hr Reporting Hotline

Adult Abuse	800-491-7123
Child Abuse	800-442-4918

Dept. of Public Social Services

Countywide 877-410-8827

Dept. of Public Social Services

Beaumont to Blythe	760-863-2828
Riverside	951-351-0700

Workforce Development Ctr

833-391-0507

Riverside	951-955-3100
Hemet	951-791-3500
Moreno Valley	951-413-3920
Indio	760-863-2500
Blythe	760-640-3144

Equus Workforce Solutions

951-214-5518

Riverside County Department of Veterans

951-955-3060

Department of Veteran Affairs 24hr Crisis Line

800-273-8255 (option 1)

VA Loma Linda Healthcare System

local	909-825-7084
toll-free	800-741-8387

Mental Health & Substance Abuse Cares Line (RUHS) 800-499-3008

Additional Resources

Support Groups (outpatient services)
951-358-4705

Foothill AIDS Project (FAP)

951-742-7660

Cocaine Anonymous

Western Riv. County	951-359-3895
Eastern Riv. County	760-255-1093

Rape Crisis Center

Desert (Coachella Valley)	760-568-9071
Riverside Area	951-686-7273

Other

Crisis Stabilization Unit (Indio)	760-863-8600
LGBTQ Center (Desert)	760-416-7790
Trans Lifeline Hotline (24/7)	877-565-8860
Child Care Resource Referral	800-442-4927
HELPLine	951-686-4357
Senior Help Link	800-510-2022
Poison Control	800-222-1222
Planned Parenthood	888-743-7526
Social Security Administration	800-772-1213



Questions & Comments

Next Webinar: April 2023