



**HWS** HOUSING AND  
WORKFORCE  
SOLUTIONS  
ENGAGE. ENCOURAGE. EQUIP.

**2022**

Continuum of Care  
Staff Report

**N O V E M B E R**



# TABLE OF CONTENTS

2	Success Story
3	HMIS Impact Report
5	Program Updates
8	2023 Point-in-Time Count Planning Sessions
9	Emergency Housing Voucher
10	CES Lead Update
12	Staff Directory



# SUCCESS STORY

In September, **Feed My Flock Ministries** and **Queer Works** were introduced at a Continuum of Care (CoC) meeting through an introduction by another CoC member. The two nonprofits held a Zoom meeting in late September to share the services each organization offered.

Feed My Flock Ministries facilitated a **Life Skills Workshop** in Riverside on October 6th for women who are survivors of domestic violence. Feed My Flock Ministries presented housing options to several of the clients who were unhoused, including a client, "Stephanie." One of the options shared was a **Rapid Rehousing Program for victims of domestic violence** through Queer Works.

Stephanie traveled from another state earlier this year to escape her abuser and was living temporarily with family and friends. Stephanie reached out to several shelters that serve victims of domestic violence, but unfortunately the shelters were full. Stephanie was eventually forced to start living in her car, which proved to be challenging due to her medical needs.

After attending the Life Skills Workshop, Stephanie reached out to Queer Works for help. Queer Works worked diligently to assist through their Domestic Violence Rapid Rehousing Program. Within **3 weeks**, Queer Works found Stephanie an apartment and she was able to move in at the end of October. Queer Works was also able to **provide basic household goods and a connection to medical services** DAP Health. Feed My Flock Ministries provided a "welcome home basket" and is assisting the Stephanie with additional resources for her apartment.



**Queer Works**

# HMIS IMPACT REPORT



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## Homeless Services Dashboard

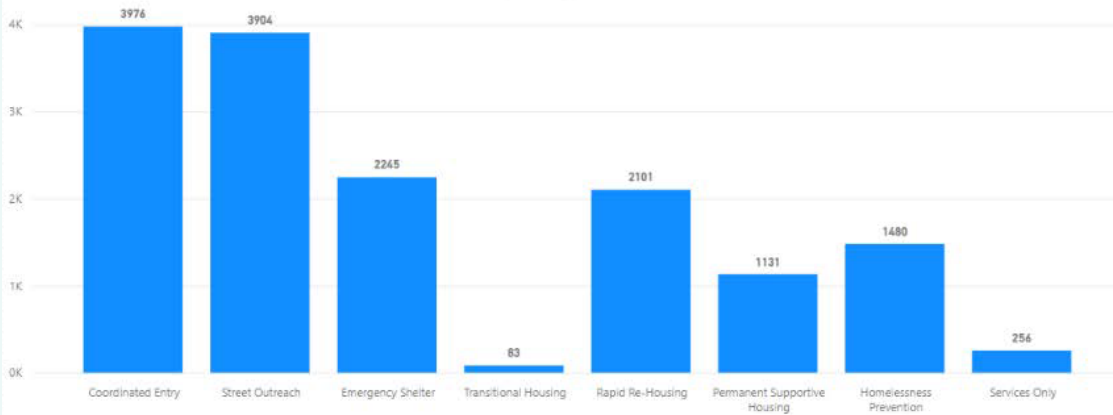
07/01/2022-10/31/2022

Individuals Assisted  
**11,316**

Households Assisted  
**8,645**

Total Programs on  
10/31/2022  
**144**

Project Type Code



**Total  
Enrollments**

**15,176**

## *HMIS Lead Agency*

The purpose of HMIS is to record and store client-level information about the numbers, characteristics and needs of persons who use homeless housing and supportive services and about persons who receive assistance for persons at risk of homelessness over time, to produce an unduplicated count of homeless persons for each Continuum of Care, to understand the extent and nature of homelessness locally, regionally and nationally, and to understand services use and measure the effectiveness of programs.

Contact [hmissupport@rivco.org](mailto:hmissupport@rivco.org) or (951) 358-6458 for any questions.



# HMIS IMPACT REPORT

## Emergency Shelter

Individuals Assisted  
**2245**

Households Assisted  
**1834**

Total Programs  
**31**

### 22% Households Housed on Exit

Total Exits  
**1,286**

Clients Housed on Exit  
**283**

Age Group

All

Race

All

Veteran Status

All

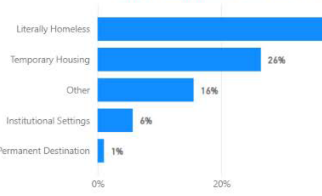
Household Type

All

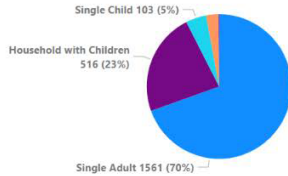
Head of Household

All

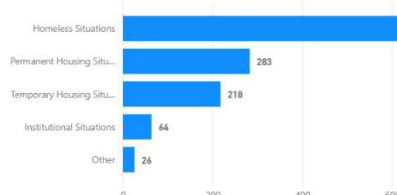
Living Situation Prior to Project Entry



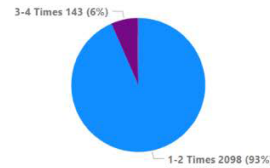
Household Type



Exit Destination



Count of Enrollments



## Rapid Rehousing

Individuals Assisted  
**2101**

Households Assisted  
**1089**

Total Programs  
**30**

### 81% Successful Housing Rate

Client w. Housing Move in Date  
**327**

Clients Housed on Exit  
**140**

Age Group

All

Race

All

Veteran Status

All

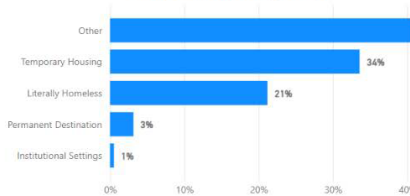
Household Type

All

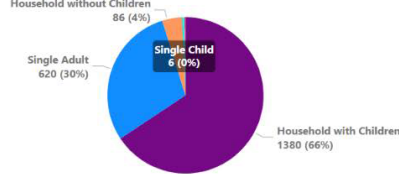
Head of Household

All

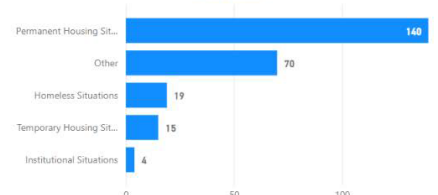
Living Situation Prior to Project Entry



Household Type



Exit Destination



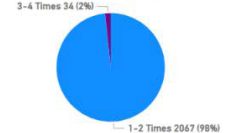
Average Days from Project Start to Move-In

**38**

Average of Days to Exits to Permanent Destination

**158**

Count of Enrollments



\*Housing rate represents the number of households who exited to permanent housed and housed by the Riverside County RRH program during the reporting period.  
\*Total programs represent the total number of homeless service programs available as of 10/31/2022

## Permanent Housing

Individuals Assisted  
**1131**

Households Assisted  
**814**

Total Programs  
**16**

### 98% Successful Housing Rate

Total Exits  
**41**

Active Clients  
**1090**

Clients Housed on Exit  
**24**

Age Group

All

Race

All

Veteran Status

All

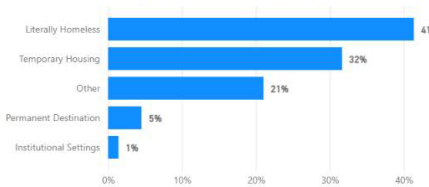
Household Type

All

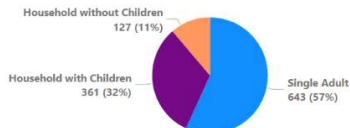
Head of Household

All

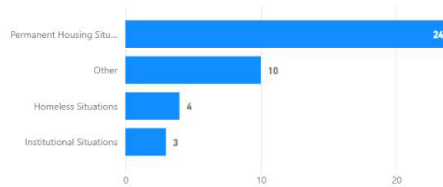
Living Situation Prior to Project Entry



Household Type



Exit Destination



Count of Enrollments



Average Length of Stay for Exits to Permanent Destination (Days)

**158**

Average of Days in Project (All Exits)

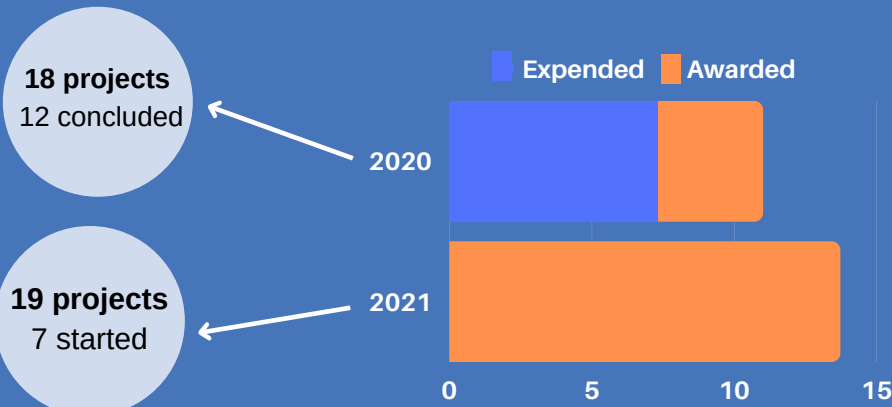
**334**

\*Housing rate represents the number of households who exited to permanent housed and housed by the Riverside County RRH program during the reporting period.  
\*Total programs represent the total number of homeless service programs available as of 10/31/2022

# ACTIVE PROGRAMS

## HUD Continuum of Care Program

### 2020-2021 Expended Funds



On 3/14/2022 HUD announced the CoC FY 2021, awarding them \$13.7 million to fund 22 projects, 808 beds in 561 units. 3 of the 22 projects were consolidated

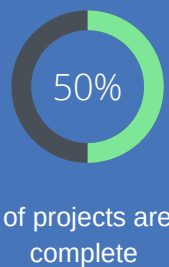
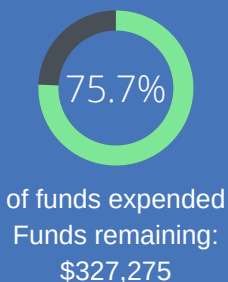
Projects for FY 2020 will start and end within 2/1/21-6/30/23

Projects for FY 2021 will start and end within 2/1/22-12/31/2023

## California Emergency Solutions and Housing

### 2018 CESH I Grant

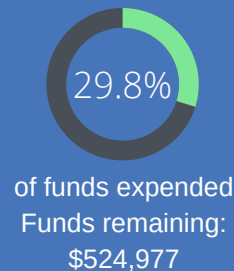
As of February 2022, CVAG has expended all subcontracted CESH funds



4 projects include 2 service and 2 HMIS/Planning Projects.

### 2019 CESH II Program

2 Service Projects funded for flexible housing subsidies.



### 2018 CESH I Grant

4/9/2019 - 8/6/2024

\$1.3M - 4 Projects

### 2019 CESH II Program

8/30/2021 - 8/6/2024

\$747k - 2 Projects

CESH funds may be used for the same activities as in previous CESH Program.

## Homeless Housing, Assistance & Prevention Program (HHAP)

### County Allocation

#### Round 1

Funds remaining:  
\$2,869,187  
6.5% of funds expended  
(\$198,563)

#### Round 2

\$1,402,400 have been allotted for 5 projects and have not been expended.

### CoC Allocation

#### Round 1

Funds Remaining:  
\$1,821,518  
45% of funds expended  
(\$1,489,855)

#### Round 2

\$1,566,822 have been allotted for 4 projects and have not been expended.

### County Allocation

R1 - \$3.1M - 11 Projects

R2 - \$1.4 M- 5 Projects

All projects end on 6/30/2025

### CoC Allocation

R1 - \$3.3M - 10 Projects

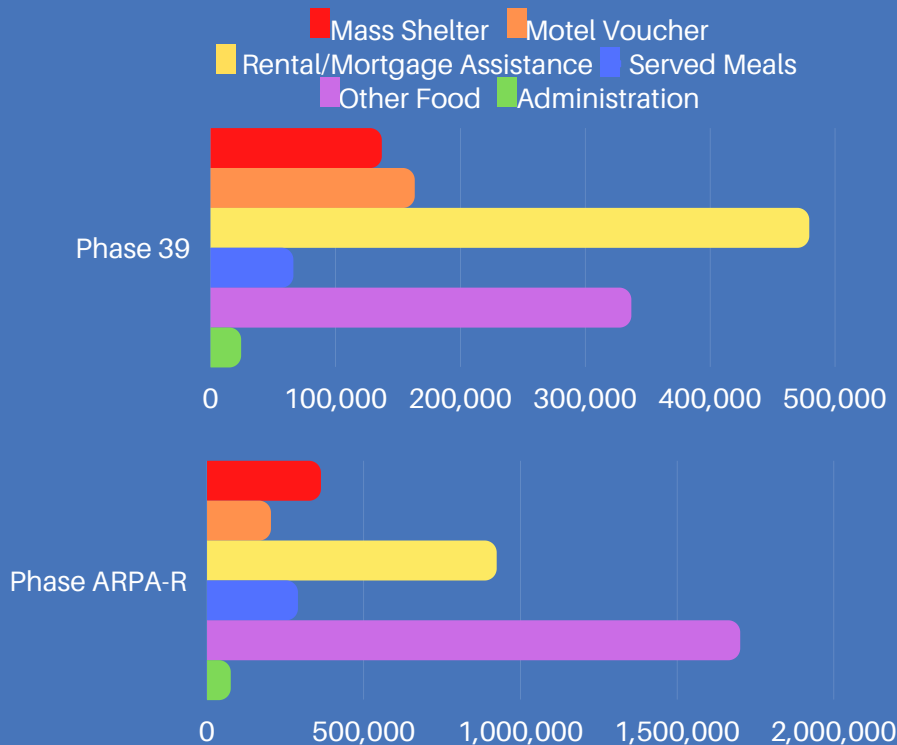
R2 - \$1.5 M - 4 Projects

All projects start and end within 6/17/2021 - 12/31/2025

# ACTIVE PROGRAMS

## Emergency Food & Shelter Program (EFSP)

### Funding Allocation



Each bar represents a different category of providers in their respective ESG phases.

#### Phase 39

\$1.2M - 30 Projects  
11/01/2021 – 04/30/2023

There were a total of 8 Rental/Mortgage Assistance Providers, a majority of the Phase 39 funding was allocated to them (\$479,352).

#### Phase ARPA-R

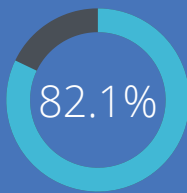
\$3.7M - 32 Projects  
11/01/2021 – 04/30/2023

There were a total of 24 Other Food Providers, \$1.7 million of the funding was allocated to them.

## Emergency Solutions Grant (ESG)

### Metrics

#### ESG-CV



of funds spent  
**Funds Remaining:**  
**\$5,901,906**  
15.6% of projects completed.

#### 2021 ESG

- The award letter was sent 7/6/2022, contracts is currently working on an agreement.
- This grant will be funding 1 agency to provide Emergency Shelter and Street Outreach.

**2020 ESG:** 100% of the project completed.  
8/24/2022 Certificate of Completion submitted to the State.

#### ESG-CV

\$33M - 37 Projects  
3/4/2020 - 2/28/2023

#### 2020 ESG

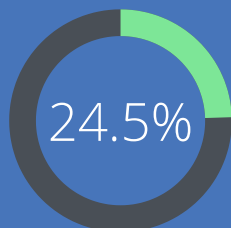
\$301k - 3 Projects  
**3 providers funded**

#### 2021 ESG

\$330k - 1 provider  
TBD - 6/30/2023

## County General Fund Shelter Contracts

### Metrics



of funds spent

**\$1.2M - 5 Projects**

Total Funds Spent: \$298,006

Funds remaining: \$920,570

#### Contracts

Start and end dates are within  
**7/1/2022 - 6/30/2023**

All 5 service agreements **support** emergency shelter services.

# PROPOSALS IN SUBMISSION

## 2022 Emergency Solutions Grant (ESG)

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- A total of \$330,638 will be available; 170,638 for Rapid Rehousing and \$160,000 to Street Outreach.
  - The service period will be from the date of Standard Agreement (8/31/2022 was submitted) until 6/30/2023.
  - One agency will be awarded and provided funding for Emergency Shelter, Homeless Prevention, Rapid Rehousing and Street Outreach.

## 2021 Emergency Solutions Grant (ESG)

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- The award letter was sent 7/6/2022, Contracts is currently working on an agreement. \$312,602 will be available for:
  - Street Outreach \$182,042
  - Rapid Rehousing \$121,362
  - Administration \$9,198
- Service period date will be from the date of Standard Agreement until 6/30/2023.

## Homeless Housing, Assistance and Prevention Program Round 3 (HHAP-3)

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- **CoC & COUNTY ALLOCATIONS**
  - Both allocations have a service period from the date of executed Standard Agreement (TBD) - 6/30/2026
  - Application deadline was on 1/23/2021. On 6/4/21, the State notified that the application has been approved and will move forward with the award and disbursement process.
  - **Eligible Activities:** RRH, operating subsidies, street outreach, service coordination, systems support, permanent housing and innovative solutions, prevention and shelter diversion, new navigation centers and emergency shelters



# 2023 HOMELESS POINT- IN-TIME COUNT

## *More than a Count*



The Homeless Point-in-Time (PIT) Count provides communities with a snapshot of the number of individuals experiencing homelessness on a single night in January.

Please join us for collaborative discussions on priorities, outreach and engagement strategies, location mapping, mobile survey development, and identification of deployment sites in each city/region.

### **VIRTUAL COMMUNITY PLANNING SESSIONS**

November 10th, 2022; 3pm - 4pm

December 1st, 2022; 3pm - 4pm

January 5th, 2023; 3 pm - 4 pm

### **WHO SHOULD ATTEND?**

City leaders and designated leads, non-profit agencies, faith-based organizations, homeless outreach staff, law enforcement and other service providers.

Visit [www.morethanacount.org](http://www.morethanacount.org) to learn more about the count!



For additional information or to be added to the attendees list contact Laura Gonzalez at [LAGonzal@Rivco.org](mailto:LAGonzal@Rivco.org)



# EMERGENCY HOUSING VOUCHERS

## What are Emergency Housing Vouchers? (EHV)

The American Rescue Plan Act (ARPA) provided \$5 billion for rental assistance in the form of EHVs that are administered by the U.S. Department of Housing and Urban Development (HUD) through local public housing agencies (PHAs) like the Housing Authority of the County of Riverside.

## Who is eligible for EHVs?

Individuals and families must be:


- Homeless
- At risk of homelessness
- Recently homeless
- Fleeing or attempting to flee human trafficking, domestic violence, sexual assault, or dating violence

## How are these vouchers administered?

HUD is requiring PHAs to work with their CoC's as well as homeless service and victim service provider organizations as referral partners. PHAs must accept referrals from the CoC's Coordinated Entry System (CES).

*The Housing Authority of Riverside was awarded **354** EHVs.*


**EHV Impact**  
updates as of 11/2/22

**900** 

HomeConnections  
Received

**273** 

Vouchers issued

**122** 

Clients Leased

*New applications/referrals for this program have stopped.  
(Program is unable to process referrals received after 4/22/2022)*

# CES LEAD UPDATE

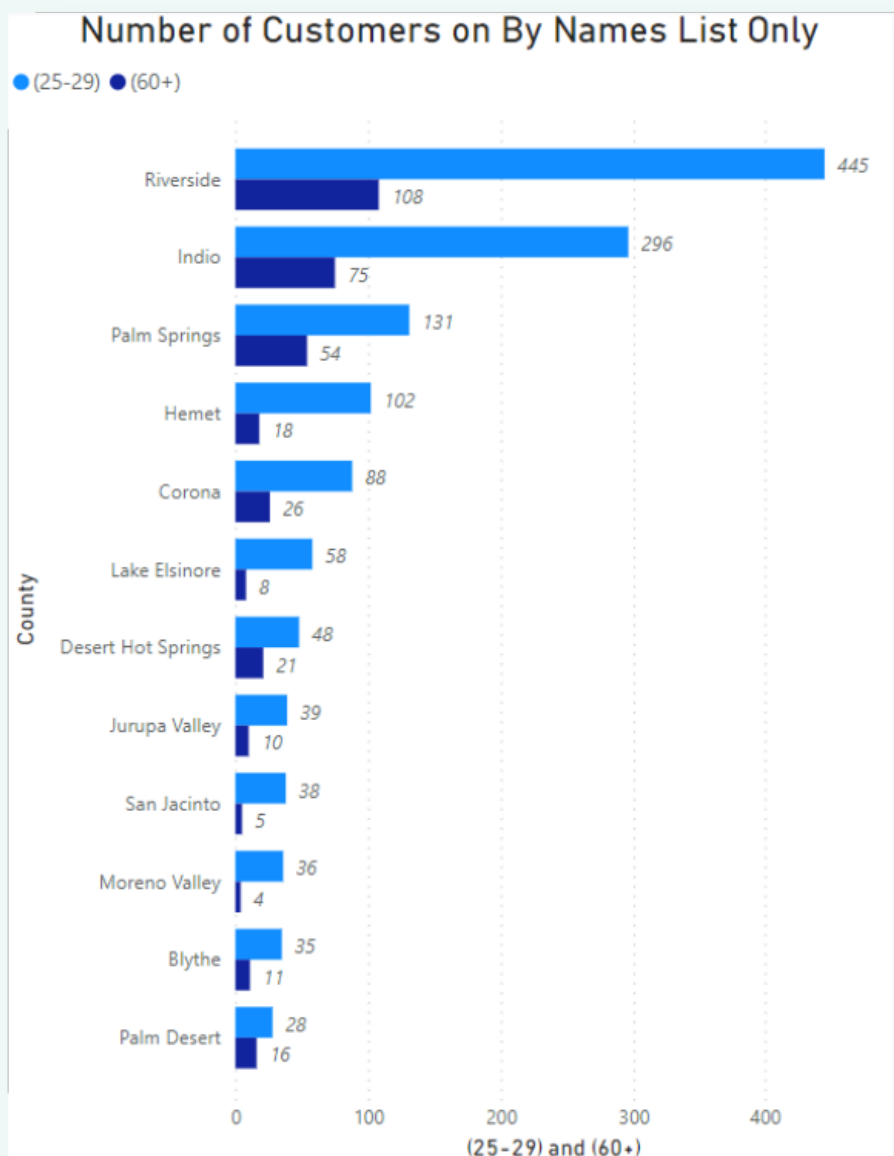
Updates as of  
October 2022

Total HomeConnect Callers  
**1769**

**Bar graph:** Top 12 cities with most HomeConnect calls within Riverside County.

**Table:** Numbers of customers on By Names List Only by age group.

Since the last report, the average days of CES HomeConnect referral to first contact by housing provider improved from 4.8 to 2.1 days.



- A majority of the total HomeConnect callers were from the city of Riverside and Indio.
- Those between the ages of **25-29 made up 76% of all calls**. 134 of them were connected to Permanent Supportive Housing.
- Those younger than 24 years old only made up 4% of all callers. Seniors (60+) made up 20% of the calls.

More stats can be viewed on the following page.

County	(<24)	(25-29)	(60+)
Riverside	18	445	108
Indio	25	296	75
Palm Springs	1	131	54
Hemet	8	102	18
Corona	7	88	26
Lake Elsinore	0	58	8
Desert Hot Springs	6	48	21
Jurupa Valley	1	39	10
San Jacinto	0	38	5
Moreno Valley	2	36	4
Blythe	0	35	11
Palm Desert	1	28	16
<b>Total</b>	<b>69</b>	<b>1344</b>	<b>356</b>

# CES LEAD UPDATE

The Riverside University Health System - Behavioral Health (RUHS-BH) is the Coordinated Entry System (CES) Lead Agency for the Riverside County.

Assessments Received	Aug	Sept	Oct	Total
VI-SPDATs Received (<24)	4	16	8	28
VI-SPDATs Received (25-29)	117	116	54	287
VI-SPDATs Received (60+)	19	22	22	63
<b>Total</b>	<b>140</b>	<b>154</b>	<b>84</b>	<b>378</b>

Active & Need HomeConnection	East	Mid	West	Total
PSH Level (8+)	414	233	567	1214
RRh Level (4-7)	379	70	196	645
<b>Total</b>	<b>793</b>	<b>303</b>	<b>763</b>	<b>1859</b>

Families w/ Children: Waiting for Home Connection	(<24)	(25-29)	(60+)	All Ages
PSH Level (Score 9+)	7	84	11	102
RRh Level (Score 4-8)	11	74	15	100
<b>Total</b>	<b>18</b>	<b>158</b>	<b>26</b>	<b>202</b>

Families w/ Children: HomeConnection & Housing Search	(<24)	(25-29)	(60+)	All Ages
PSH Level (Score 9+)	2	29	1	32
RRh Level (Score 4-8)	4	28	2	34
<b>Total</b>	<b>6</b>	<b>57</b>	<b>3</b>	<b>66</b>

Outstanding HomeConnections	(<24)	(25-29)	(60+)	All Ages
Permanent Supportive Housing (PSH)	7	134	55	196
Rapid Rehousing (RRh)	10	79	30	119
Transitional Housing (TH)	0	0	0	0
Bridge Housing (TH)	0	0	0	0
Emergency Solutions Grant (ESG)	3	52	15	70
Section 8 Extraordinary Preference	0	0	0	0
<b>Total</b>	<b>20</b>	<b>265</b>	<b>100</b>	<b>385</b>

Contact (951) 715-5050 or [MCabazonPer@ruhealth.org](mailto:MCabazonPer@ruhealth.org) for any questions.

# STAFF DIRECTORY

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## GENERAL INQUIRIES & RESOURCES

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<b>Continuum of Care</b>	<b><a href="mailto:CoC@rivco.org">CoC@rivco.org</a></b>
<b>HMIS Support Hotline</b>	<b><a href="mailto:hmissupport@rivco.org">hmissupport@rivco.org</a> (951) 358-6458</b>
<b>HomeConnect</b>	<b><a href="mailto:homeconnect@ruhealth.org">homeconnect@ruhealth.org</a> (800) 498-8847</b>
<b>Coordinated Entry System Main Line</b>	<b><a href="mailto:MCabazonPer@ruhealth.org">MCabazonPer@ruhealth.org</a> (951) 715-5050</b>
<b>Point-in-Time Count Hotline</b>	<b><a href="mailto:RivCoPIT@rivco.org">RivCoPIT@rivco.org</a> (951) 358-3844</b>